



ERBAA WASTEWATER TREATMENT PLANT CAPACITY INCREASE PROJECT

STAKEHOLDER ENGAGEMENT PLAN (SEP)

June 2025

TABLE OF CONTENTS

	<u>Page</u>
Table of Contents.....	i
List of Tables.....	ii
List of Figures.....	ii
List of Abbreviations.....	iii
1 INTRODUCTION/PROJECT DESCRIPTION.....	1
1.1 Sub-Project Location	2
2 OBJECTIVE/DESCRIPTION OF STAKEHOLDER ENGAGEMENT PLAN.....	4
3 STAKEHOLDER IDENTIFICATION AND ANALYSIS	5
3.1 Methodology.....	5
3.2 Affected Parties and Other Interested Parties.....	5
3.3 Disadvantaged/Vulnerable Individuals or Groups	6
4 STAKEHOLDER ENGAGEMENT PROGRAM	9
4.1 Summary of Stakeholder Engagement Done During Sub-Project Preparation	9
4.2 Summary of Sub-Project Stakeholder Needs and Methods, Tools, and Techniques for Stakeholder Engagement.....	9
4.3 Stakeholder Engagement Plan	11
4.4 Reporting Back to Stakeholders.....	14
5 RESOURCES AND RESPONSIBILITIES FOR IMPLEMENTING STAKEHOLDER ENGAGEMENT ACTIVITIES.....	16
5.1 Resources	16
5.2 Management Functions and Responsibilities	16
6 GRIEVANCE MECHANISM	18
6.1 National Level Grievance Mechanisms	18
6.2 ILBANK Grievance Mechanism.....	19
6.3 EM Grievance Mechanism at National and Project Level.....	19
6.4 Process Flow for the Project Level Grievance Mechanism.....	20
6.5 Right to Appeal.....	23
6.6 World Bank Grievance Redress Service (GRS)	24
6.7 Grievance Log	24
6.8 Workers' Grievance Mechanism	24
6.9 Reporting on GM	25
7 MONITORING AND REPORTING	27
8 REFERENCES.....	30
APPENDIX - A Sample Grievance Form	32
APPENDIX - B Grievance Closure Form	34

APPENDIX - C Sample Consultation Form	35
APPENDIX - D Sample Grievance Register.....	37
APPENDIX - E Minutes of Meeting.....	38

LIST OF TABLES

	<u>Page</u>
Table 1-1. Data on the Population in the Sub-project Area.....	3
Table 3-1. Stakeholder Groups	7
Table 4-1. Identification of Stakeholders and their Needs.....	10
Table 4-2. Stakeholder Engagement Program for this Sub-project.....	11
Table 4-3. Sample Table for Stakeholder Engagement Log	15
Table 6-1. Project Level Grievance Mechanism	21
Table 7-1. Key Performance Indicators (KPI) and Monitoring Actions – Stakeholder Engagement.....	28

LIST OF FIGURES

	<u>Page</u>
Figure 1-1. The Location of the Sub-Project Area and Its Aol.....	3
Figure 5-1. Organizational Chart of Project Implementation Unit.....	17

LIST OF ABBREVIATIONS

AoI	Area of Influence
CİMER	Presidency's Communication Centre
EHS	Environmental Health and Safety
EIA	Environmental Impact Assessment
EM	Erbaa Municipality
ESF	Environmental and Social Framework
ESMP	Environmental and Social Management Plan
ESMR	Environmental and Social Monitoring Reports
ESMS	Environmental and Social Management System
ESS	Environmental and Social Standards
GBV	Gender Based Violence
GM	Grievance Mechanism
GRS	Grievance Redress Service
IFC	International Finance Corporation
IIP	Independent Inspection Panel
KPI	Key Performance Indicators
LMP	Labor Management Plan
OHS	Occupational Health and Safety
OIP	Other Interested Parties
PAP	Project Affected People
SEA/SH	Sexual Exploitation and Abuse/Sexual Harassment
SEP	Stakeholder Engagement Plan
TurkStat	Turkish Statistical Institute
TEFWER	Türkiye Earthquake, Floods, and Wildfires Emergency Reconstruction
WB	World Bank
WBG	World Bank Group
WWTP	Wastewater Treatment Plant
YİMER	Foreigners Communication Centre

1 INTRODUCTION/PROJECT DESCRIPTION

ILBANK, in collaboration with the World Bank (WB), is advancing the Türkiye Earthquake, Floods, and Wildfires Emergency Reconstruction (TEFWER) Project to support municipalities in urgent infrastructure repairs, resilience-building, and climate adaptation efforts. The "Erbaa Existing Wastewater Treatment Plant Capacity Expansion Project" (hereafter "the sub-project") is part of TEFWER Component 1 - Green and Resilient Rehabilitation, Reconstruction, and Construction of Municipal Infrastructure.

Located in Tokat Province, within Erbaa Organized Industrial Zone (OIZ), the sub-project will expand the existing Erbaa Wastewater Treatment Plant (WWTP) capacity to 24,000 m³/day by constructing a new 12,000 m³/day conventional (aeration + sedimentation) system (same system with the existing plant) adjacent to the current facility. This upgrade is designed to meet the increasing wastewater treatment needs of Erbaa district and promote water conservation through treated water recovery, essential due to climate-induced water scarcity.

The Erbaa Municipality (EM), which owns the WWTP, has rights to the land for expansion, eliminating the need for land acquisition. A site walkover was conducted on May 29, 2024, by ENVESU Environment Energy Construction and Consultancy Inc. and 2U1K Engineering and Consultancy Inc. Environmental and Social (E&S) risks have been assessed following the WB Environmental and Social Standards (ESSs), TEFWER's Environmental and Social Management Framework (ESMF), and ILBANK Environmental and Social Management System (ESMS) resulting in this Environmental Social Management Plan (ESMP).

ILBANK has established an Environmental and Social Management System (ESMS) effective on 24th of Dec 2023. The ESMS is aligned with the requirements of World Bank (WB) Environmental and Social Framework (ESF, 2018) including Environmental and Social Standards (ESSs) forming part of the ESF, and E&S policies and standards of other International Financial Institutions (IFIs) ILBANK collaborates with. It will be applicable to all ILBANK projects and sub-projects financed through International Financial Institutions (IFIs).

Construction, projected to last 22 months, aims for completion by the end of July 2027, with a target operation period through 2054. The project does not require a national Environmental Impact Assessment (EIA) as per previous regulatory decisions. In this respect, Tokat Provincial Directorate of Environment, Urbanization and Climate Change has decided that the sub-project is out of scope for EIA.

Mitigation measures for potential construction phase impacts dust, noise, and traffic are outlined in a series of management plans. These plans, including Effluent, Waste, and Occupational Health and Safety (OHS) Management Plans, will be implemented before construction and operation phases. Staff training on these plans will be conducted, with

oversight by ILBANK to ensure compliance and stakeholder engagement throughout the project lifecycle.

This Stakeholder Engagement Plan (SEP) has been prepared by 2U1K Engineering and Consultancy Inc. on behalf of Erbaa Municipality (EM), to ensure EM builds constructive relationships, improves environmental and social performance, and ensures meaningful engagement and information disclosure to stakeholders. The SEP is prepared in compliance with WB Environmental and Social Framework, ILBANK's (Environmental and Social Management System) ESMS, the SEP and ESMF of TEFWER, and Turkish legislation. This is a living document that will be regularly monitored, reviewed, and updated throughout all Sub-project phases.

1.1 Sub-Project Location

Erbaa is a district of Tokat province in the Central Black Sea region of Türkiye. Erbaa OIZ, where the existing facility and the sub-project area are located, started to operate within the borders of the district in 1997 as the 2nd OIZ within the borders of the province.

Erbaa administratively consists of the district municipality Erbaa Municipality, three (3) town municipalities (Evyaba, Alacabal and Karşıyaka), 74 villages and 97 hamlets. The existing wastewater treatment plant capacity of Erbaa, which is developing rapidly, has reached its limit with 96%. Erbaa WWTP serves 24 neighbourhoods of Erbaa District.

Area of Influence (Aol) has been determined with radius of 2.5 km by taking the sub-project area at the centre, including the Erbaa OIZ area and in this context. The location of the sub-project area and its Aol are presented in [Figure 1-1](#).

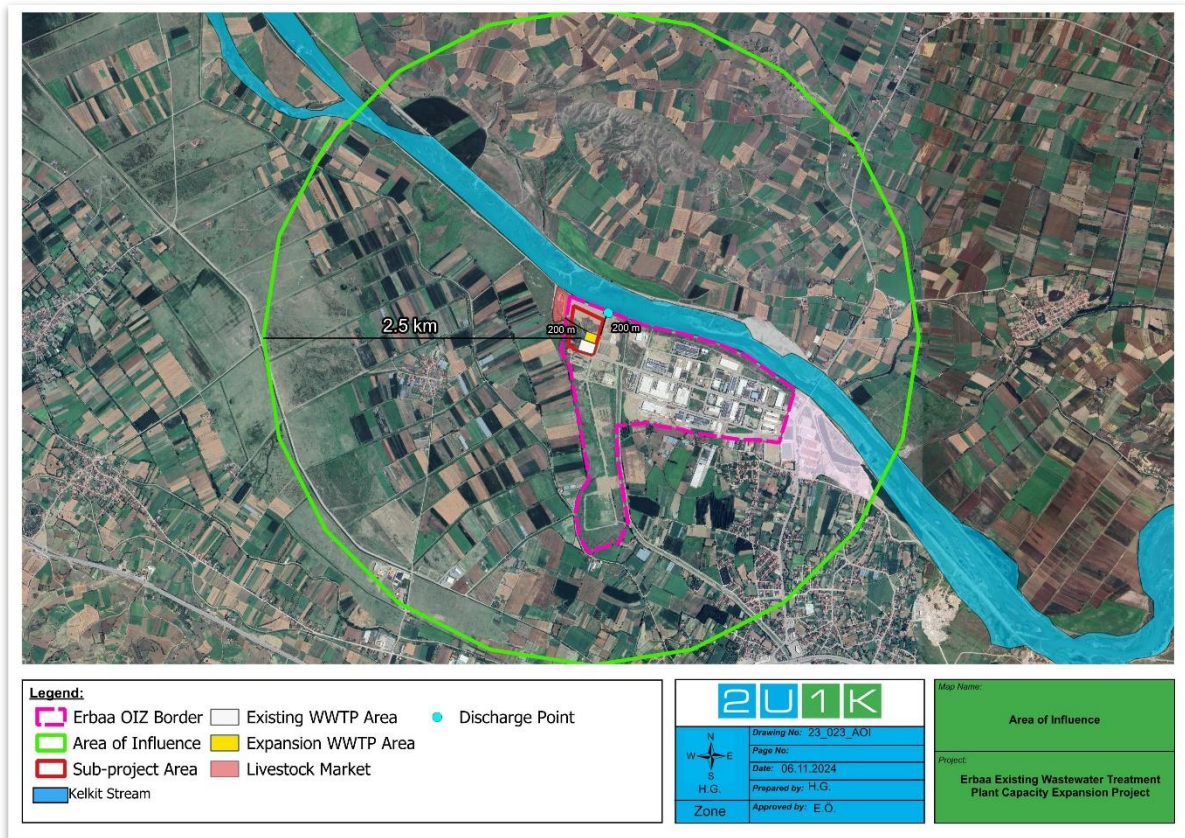


Figure 1-1. The Location of the Sub-Project Area and Its AoI

The closest sensitive receptor to the project area is the animal shelter 200 meters away.

Erek and Tosunlar neighbourhoods are in the subproject AoI. The following table shows the population of the remaining settlements for the AoI of the sub-project.

Table 1-1. Data on the Population in the Sub-project Area

Settlement	Female	Male	Total Population
Tokat Province	305,700	301,234	606,934
Erbaa District	50,617	49,706	100,323.
Erek Neighbourhood	1,347	1,351	2,698
Tosunlar Neighbourhood	114	114	228

Source: TurkStat, 2023

2 OBJECTIVE/DESCRIPTION OF STAKEHOLDER ENGAGEMENT PLAN

The overall objective of this SEP is to define a program for stakeholder engagement, including public information disclosure and consultation throughout the entire project cycle. The SEP outlines the ways in which the project team will communicate with stakeholders and includes a mechanism by which people can raise concerns, provide feedback, or make complaints about project activities or any activities related to the project.

The identification of stakeholders is an ongoing process that requires regular review and updates. Different issues are likely to concern different stakeholders. Therefore, stakeholders are grouped according to their connection to the sub-project. Understanding a stakeholder group's connections to the sub-project helps identify key objectives of engagement. A Stakeholder Engagement Plan (SEP) has been prepared for this sub-project to identify Sub-Project stakeholders and develop consultation plans for the future of the sub-project. Affected and interested stakeholders (including disadvantaged/vulnerable individuals/groups) are defined in Chapter 4 to identify which stakeholders will be directly or indirectly - positively or negatively - affected ("affected parties") or have an interest in the sub-project ("other interested parties").

3 STAKEHOLDER IDENTIFICATION AND ANALYSIS

The objective of stakeholder identification is to establish which stakeholders may be directly or indirectly affected – either positively or negatively - (“affected parties”) or have an interest in the Sub-Project (“other interested parties”).

This section summarises the methodological framework for the stakeholder engagement plan and identification of relevant affected groups, and disadvantaged/vulnerable groups relevant to the Project.

Detailed information and figures on the neighbourhoods and vulnerable/disadvantaged groups identified as stakeholders are provided in the ESMP.

3.1 Methodology

In order to meet best practice approaches, the project will apply the following principles for stakeholder engagement:

- **Openness and life-cycle approach:** Public consultations for the project will be arranged during the Project cycle, carried out openly, free of external manipulation, interference, coercion, or intimidation.
- **Informed participation and feedback:** Information will be widely provided to all stakeholders in an appropriate format; opportunities will be provided for communicating stakeholder feedback, and for analysing and addressing comments and concerns.
- **Inclusiveness and sensitivity:** Stakeholder identification will be undertaken to support better communications and build effective relationships during the Project cycle. The participation process for the projects will be inclusive. All stakeholders at all times will be encouraged to be involved in the consultation and project implementation process. Equal access to information of all stakeholders will be provided to all stakeholders. Sensitivity to stakeholders’ needs will be the key principle underlying the selection of engagement methods. Special attention will be given to vulnerable groups that may be at risk of being left out of project benefits and the cultural sensitivities of diverse ethnic groups.
- **Flexibility:** Where social distance, cultural context, or governance factors preclude traditional face-to-face forms of engagement, the Project's stakeholder communication strategy methodology will accommodate alternative forms of engagement, including various internet or telephone-based communication forms.

3.2 Affected Parties and Other Interested Parties

A stakeholder is defined as any person, organisation or group that may be affected by the Sub-Project or has an interest in the sub-project and its impacts.

The term “**project affected parties**” includes those likely to be affected by the project because of actual impacts or potential risks to their physical environment, health, security, cultural practices, well-being, or livelihoods. These stakeholders may include individuals or groups, including local communities.

The term “other interested parties” refers to individuals, groups, or organizations with an interest in the project, which may be because of the project location, its characteristics, its impacts, or matters related to public interest. For example, these parties may include regulators, government officials, the private sector, the scientific community, academics, unions, women’s organizations, other civil society organizations, and cultural groups.

3.3 Disadvantaged/Vulnerable Individuals or Groups

Disadvantaged/vulnerable individuals and/or groups refer to persons who, by virtue of gender identity, sexual orientation, religion, ethnicity, indigenous status, age, disability, economic disadvantage or social status. They can be affected by Sub-Project impacts differently than others and may be limited in their ability to claim or take advantage of sub-project benefits. Therefore, EM and the Contractor, will apply provisions for assisting disadvantaged or vulnerable individuals that may be more adversely affected by displacement than others and who may be limited in their ability to claim or take advantage of livelihood assistance and related development benefits.

As a result of interviews with the mukhtars of Erek and Tosunlar neighbourhoods, the following vulnerable/disadvantaged groups that are likely to be affected by the subproject have been identified:(and in Table 3-1):

- **Households living on state assistance:**

These are households that rely primarily on government-provided financial aid, food support, or other social welfare programs to meet their basic needs due to low income, unemployment, or other economic vulnerabilities.

Households reliant on state assistance may face difficulties in adapting to disruptions caused by the sub-project, as their limited resources could restrict their ability to cope with environmental or social changes in the area.

- **Homeless People:**

Individuals who lack stable, permanent, and adequate housing, often living on the streets, in shelters, or in temporary accommodations, and who are particularly vulnerable to environmental, social, and economic challenges.

Homeless individuals may face heightened vulnerability to noise, dust, and disturbances caused by construction activities, as they lack stable shelter to mitigate these impacts.

- **Mentally or Physically Handicapped:**

Individuals who have mental or physical disabilities that significantly limit their ability to perform daily activities, interact with their environment, or access services without additional support or accommodations.

People with mental or physical disabilities may encounter difficulties navigating construction zones or accessing essential services if project activities disrupt mobility or infrastructure in the area.

- **People who over the age of 70 and living alone:**

Elderly individuals aged 70 or older who live independently without the regular presence or assistance of family members, caregivers, or other forms of support, making them potentially more vulnerable to health, mobility, or social isolation challenges.

Elderly individuals living alone may experience increased stress and challenges in coping with changes to their environment or disruptions to their routines caused by the project.

- **Female Household Head:**

Women who are the primary or sole income earners and decision-makers in their households, often responsible for supporting dependents without a cohabiting partner or spouse, which may increase their economic and social vulnerability.

Female household heads may face additional burdens due to potential disruptions in accessing resources or services, particularly if they are primary caregivers or lack support networks to adapt to project-related changes.

Table 3-1 Hata! Başvuru kaynağı bulunamadı.Hata! Başvuru kaynağı bulunamadı. presents the interested and affected stakeholders.

Table 3-1. Stakeholder Groups

Stakeholder Groups	Stakeholder Type		
	Cause of Impact/interest	Affected Party	Interested Party
Sub-Project Owner			
<ul style="list-style-type: none"> • Erbaa Municipality • Contractors and Employees 	Sub-project development, implementation and employment	√	
Municipalities			
<ul style="list-style-type: none"> • Tokat Municipality • Erbaa Municipality 	Sub-project development, implementation and employment	√	
Neighbourhood			
<ul style="list-style-type: none"> • Ereğli Neighbourhood • Tosunlar Neighbourhood 	Potential noise and dust emissions, traffic, access restrictions during construction phase	√	
Businesses			
<ul style="list-style-type: none"> • Businesses within the sub-project area 	Potential noise and dust emissions, traffic, access restrictions during construction phase	√	
Vulnerable/Disadvantaged Individuals or Groups			

Stakeholder Groups	Stakeholder Type		
	Cause of Impact/interest	Affected Party	Interested Party
<ul style="list-style-type: none"> Households living on state assistance Homeless People Mentally or Physically Handicapped: People who over the age of 70 and living alone: Female Household Head: 	Potential noise and dust emissions, traffic, access restrictions during construction phase	√	
Media			
<ul style="list-style-type: none"> National and local media 	Informing the public		√
Lender			
<ul style="list-style-type: none"> ILBANK World Bank 	Sub-project Development, Implementation Supervision		√
Government / Authorities			
<ul style="list-style-type: none"> Governorship of Tokat Tokat City Health Authority Directorate General for State Hydraulic Works Tokat Provincial Directorate of Environment, Urbanization and Climate Change Tokat Directorate of Culture and Tourism Regional Board of Protection of Cultural Heritage No. I Regional Board of Protection of Cultural Heritage No. II Tokat Provincial Directorate of National Education 	Relation of the sub-project with Healthcare, Environmental and Social institutions during construction and operational phases		√
NGO			
<ul style="list-style-type: none"> NGOs with themes such as environmental protection, public health, and citizenship 	Potential environmental and social risks and impacts identified in the ESMP of this Project and overall E&S performance of the project during implementation.		√

4 STAKEHOLDER ENGAGEMENT PROGRAM

4.1 Summary of Stakeholder Engagement Done During Sub-Project Preparation

Currently, Erbaa Municipality's communication and consultations with institutions continue, but consultation processes with different stakeholders have not been initiated yet.

Following the completion and approval of the ESMP prepared within the scope of the project, a public participation meeting was held on 30 May 2025 at 15:00. Ten days prior to the meeting date, announcements were made in newspapers informing the public of the location, date, and time of the meeting. Additionally, the mukhtars of the neighbourhoods within the project's area of influence, media organisations, and professional chambers were informed about the meeting via text message and email. Detailed information about the stakeholder consultation meeting is provided in Appendix-E.

4.2 Summary of Sub-Project Stakeholder Needs and Methods, Tools, and Techniques for Stakeholder Engagement

Stakeholder engagement will continue to utilize already established communication mechanisms, along with new mechanisms to be used as needed to ensure efficient and effective engagement throughout the lifetime of the Sub-Project. The Sub-Project has utilized and will continue to use the following methods for interacting with stakeholders:

- **Informal/formal face-to-face or online meetings** with affected communities and other stakeholders –can be the main form of consultation throughout the lifetime of the Sub-Project. Stakeholders will be informed about these consultation meetings by telephone, brochures, announcements (posted on noticeboards, advertised in the newspapers, etc.), posters, and e-mail. *The meeting or any information sharing activity to be held with the stakeholders will be informed to the parties ten (10) days in advance.*
- **Focus group meetings** with affected communities and other stakeholders and sensitive receptors (i.e. hospitals, schools, mosques) – can be a form of engagement that will support consultations throughout the life of the Sub-Project. It will also provide a suitable environment for stakeholders to express their views.
- **Interpreters (English, Arabic, or any other language)** will be available during the Stakeholder Engagement Meetings, if needed.
- **EM 's website).** The EM's website is used for dissemination of announcements, documents, reports, etc. related to EM's activities and it will also be used for this project as well. The ESMP and SEP prepared for the Sub-Project will also be published on EM's webpage in English and Turkish. Information on the application of the grievance mechanism created by EM will be also announced on the website

together with the contact details of the Grievance Mechanism (GM) responsible person. At the same time, all up-to-date information about the Sub-Project will be made available to the public via the website.

- **Written materials.** Handbooks, banners, brochures, leaflets, posters, informative booklets, etc. to enable stakeholders to learn about the Sub-Project and this stakeholder engagement plan.
- **Grievance mechanism** will be open for access by the public.
- **Media promotions.** Throughout the life of the sub-project, information disclosure and contact information will be promoted through local and national newspapers and the social media accounts of the EM.

Newspaper announcements will be made 10 days before the date of the Stakeholder Consultation Meeting, announcing the location, date, and time of the meeting, and it will also be announced on the official website of EM. In addition, mukhtars of the neighbourhoods in the subproject impact area, media organizations, and professional chambers will be informed about the meeting via phone messages and e-mails.

Table 4-1 presents stakeholders needs within the scope of the sub-project.

Table 4-1. Identification of Stakeholders and their Needs

Affected Party	Interested Party	Community	Stakeholder group	Key characteristics	Language needs	Preferred notification means (e-mail, phone, radio, letter)	Specific needs (accessibility, large print, childcare, daytime meetings)
√		Municipality	<ul style="list-style-type: none"> •Tokat Municipality •Erbaa Municipality 	Management unit	Turkish	Written information, phone, e-mail, face to face	Be aware of sub-project phases
√		Erek and Tosunlar Neighbourhoods	<ul style="list-style-type: none"> •Neighbourhoods' residents 	Target group of the sub-project	Turkish	Written information, phone, face to face	Be aware of sub-project phases, Transportation
√		Vulnerable/ Disadvantaged Groups	<ul style="list-style-type: none"> •Households living on state assistance •Homeless People •Mentally or Physically Handicapped: •People who over the age of 70 and living alone: •Female Household Head: • 	Individuals with the potential to be more affected by the project activities (especially construction works)	Turkish (or any other language)	Written information, phone, face to face	Be aware of sub-project phases, Translator, Transportation
√		Businesses	<ul style="list-style-type: none"> •Businesses within the sub-project area 	Businesses around the sub-project area	Turkish	Written information, phone, e-mail, face to face, social media,	Be aware of sub-project phases
√		Sub-Project Owner	<ul style="list-style-type: none"> •EM •Contractors and Employees 	Implementation of the project	Turkish	Written information, phone, e-mail, face to face	Ensure the implementation of the project

Affected Party	Interested Party	Community	Stakeholder group	Key characteristics	Language needs	Preferred notification means (e-mail, phone, radio, letter)	Specific needs (accessibility, large print, childcare, daytime meetings)
	√	Government / Authorities	<ul style="list-style-type: none"> •Governorship of Tokat •Tokat City Health Authority •Directorate General for State Hydraulic Works •Tokat Provincial Directorate of Environment, Urbanization and Climate Change •Tokat Directorate of Culture and Tourism •Regional Board of Protection of Cultural Heritage No. I •Regional Board of Protection of Cultural Heritage No. II •Tokat Provincial Directorate of National Education 	Representing the state side of the project to be realized on behalf of the public	Turkish	Written information, phone, e-mail, face to face	Be aware of sub-project phases
	√	NGO	<ul style="list-style-type: none"> •NGOs with themes such as environmental protection, public health, and citizenship 	Creating public opinion on the environmental and social impacts of the project	Turkish	Written information, phone, e-mail, face to face, social media,	Be aware of sub-project phases
	√	Media	<ul style="list-style-type: none"> •International, national, and local media 	Informing the public about the project	Turkish	Written information, phone, e-mail, face to face, social media,	Be aware of sub-project phases

4.3 Stakeholder Engagement Plan

The Stakeholder Engagement Strategy and Plan developed for this subproject is presented below in Table 4-2.

Table 4-2. Stakeholder Engagement Program for this Sub-project

Sub-project Stage	Topic of Consultation	Method Used	Timetable: Location And Dates	Target Stakeholders	Responsibilities
Pre-Construction	To be informed about the views of critical receptors on the project	Meeting with critical receptors	Before sub-project construction period, The most suitable location will be selected and determined according to the demand.	Critical receptor	Consultations to take place before construction begins

Sub-project Stage	Topic of Consultation	Method Used	Timetable: Location And Dates	Target Stakeholders	Responsibilities
Pre-Construction	To learn the expectations and demands of the disabled from NGOs and to consider them in sub-project design	Face to Face Meeting	Before sub-project construction period, The most suitable location will be selected and determined according to the demand.	Associations / Non-Governmental Organizations	Consultations to take place before construction begins
Pre-Construction	Public consultations of the draft E&S documents (draft ESMP, SEP etc)	Stakeholder meeting, headman interviews	Before sub-project construction period with a notification period of 10 days to the public The most suitable and accessible location considering the needs and profile of the participants.	Communities	Consultations to take place before construction begins
Pre-Construction	disclosure of final E&S docs.	Stakeholder meeting, headman meeting	Before sub-project construction period, The most suitable location will be selected and determined according to the demand.	Communities	Consultations to take place before construction begins
Construction	Traffic safety	Stakeholder meeting, headman meeting	Two (2) days before possible traffic impact, whenever necessary during the construction, The most suitable location will be selected and determined according to the demand.	Communities, Government/Authorities	Consultation about traffic safety and measures adopted by the sub-project

STAKEHOLDER ENGAGEMENT PLAN

Sub-project Stage	Topic of Consultation	Method Used	Timetable: Location And Dates	Target Stakeholders	Responsibilities
Construction	Ensuring safety in emergencies	Stakeholder meeting, headman meeting	Whenever necessary during the construction, The most suitable location will be selected and determined according to the demand.	Communities, Government/Authorities	Introducing emergency authorized person, contact information
Construction	Traffic management plan	Brochures, stakeholder meeting, headman meeting	At stakeholder consultation meeting, When necessary, The most suitable location will be selected and determined according to the demand.	Communities	Providing information about traffic management
Construction	Emergency response plan	Brochures, stakeholder meeting, headman meeting	At stakeholder consultation meeting, When necessary, The most suitable location will be selected and determined according to the demand.	Communities	Providing information for emergencies
Operation	Listening to the needs and problems identified by the NGO's, developing joint solution strategies, taking action to improve and consulting to ensure that the sub-project can be more effective	Face to Face Meeting	Regularly throughout the operating period, . The most suitable location will be selected and determined according to the demand.	Associations/Non-Governmental Organizations	Consultations to take place through sub-project operation phase
Operation	Ensuring safety in emergencies	Stakeholder meeting, headman meeting	Whenever necessary during the operation, The most suitable location will be selected and determined according to the demand.	Communities	Introducing emergency authorized person, contact information

Sub-project Stage	Topic of Consultation	Method Used	Timetable: Location And Dates	Target Stakeholders	Responsibilities
Operation	Emergency response plan	Brochures, stakeholder meeting, headman meeting	At stakeholder consultation meeting, When necessary, The most suitable location will be selected and determined according to the demand.	Communities	Providing information for emergencies

As explained under Section 4.2, throughout the life of the Project, different needs of the stakeholders will be monitored, and it will be taken into account that each stakeholder's preferred method of accessing information is considered and implemented by the Project.

EM will keep the following information up to date and accessible throughout the construction and operation phases and will provide information regarding the developments and implementation of the sub-project:

- **Key sub-project phases and schedules** (e.g. obtaining permits, starting construction or operational activities, construction schedule, etc.),
- **Any disruption related to the sub-project** (e.g. road closures, access and infrastructure disruptions),
- **Outcomes of the consultations/meetings** with potential consequences that may affect the community and local people, and
- **Environmental, health and safety performance** of the project (e.g. Information about accidents, monitoring results).

4.4 Reporting Back to Stakeholders

Stakeholders will be kept informed as the project develops, including reporting on project environmental and social performance and implementation of the stakeholder engagement plan and Grievance Mechanism, and on the project's overall implementation progress.

Below are the minimum requirements for the content of the Minutes to be prepared after each stakeholder engagement activities and meetings:

- Location of consultation(s)/event,
- Date(s) of consultation(s)/event,
- Details on attendees (as appropriate),
- Meeting/Event Program/Schedule: What is to be presented and by whom,
- Meeting Minutes (Comments, Questions and Response by Presenters and Photos from the meeting), and
- Agreed actions.

EM will notify the headman's office located in the impact area two days in advance of any possible temporary road closures caused by construction works. Similarly, the EM will inform the affected local people of the future works in Tokat and Erbaa Municipal buildings and/or on the notice platforms two days in advance.

EM will be responsible for engagement with stakeholders as an on-going process throughout the life of the sub-project. Stakeholder logs will also be filled out for engagement activities (see Table 4-3 **Hata! Başvuru kaynağı bulunamadı.**).

Table 4-3. Sample Table for Stakeholder Engagement Log

Sub-Project Phase	Date and Location	Method used	Purpose of Activity	Target Stakeholders	Meeting Summary/ Key Issues Raised	Follow-up Actions	Information Shared/Documents Disclosed and Consulted

The minutes and relevant details of the consultations to be held on draft ESMP and draft SEP could be annexed to the final version of this SEP; and details for the rest of the consultations will be disclosed on EM's webpage.

A summary of the implementation of the grievance mechanism will be published on the EM website (<https://erbaa.bel.tr/>) after removing the identity information of the persons to protect their identity. Sub-project's environmental and social performance and implementation reports will share at least annually to stakeholders, but often will report more frequently during particularly active periods, when the public may experience more impacts or when phases are changing (for example, quarterly reports during construction).

All stakeholders will be able to share their opinions and grievances via a range of options such as EM's website, letters, and face to face meetings with the implementation of the SEP.

The grievance mechanism will be advertised and announced to affected stakeholders on EM's website so that they are aware of the process, know they have the right to submit a grievance, and understand how the mechanism will work and how their grievance will be addressed.

5 RESOURCES AND RESPONSIBILITIES FOR IMPLEMENTING STAKEHOLDER ENGAGEMENT ACTIVITIES

5.1 Resources

The EM will be in charge of stakeholder engagement activities. The overall budget that will be required for effective implementation of this SEP is estimated as 3,000 Euro and is included in component Environmental and Social Framework Training of the sub-project.

5.2 Management Functions and Responsibilities

Specific personnel will be assigned by EM, the Sub-Project Owner, to implement and manage the Stakeholder Engagement Plan and Grievance Mechanism. The expert to be assigned may be personnel who meets the appropriate qualifications within the existing organizational structure of EM or may require new employment. The final responsibility for the implementation of the SEP belongs to EM.

The sub-project will be managed by a Project Management Unit (PIU) within EM (see Figure 5-1), under ILBANK International Relations Department PMU's guidance. The implementation and controls included in the SEP process will be managed by Social Expert of PIU to be established by the EM. The PIU will handle procurement, financial management, audit support, and reporting. A defined organizational structure will outline roles and responsibilities for ESMP and SEP implementation. Core responsibilities will be clearly communicated to all relevant personnel, ensuring they have the necessary knowledge and skills to meet ESMP requirements.

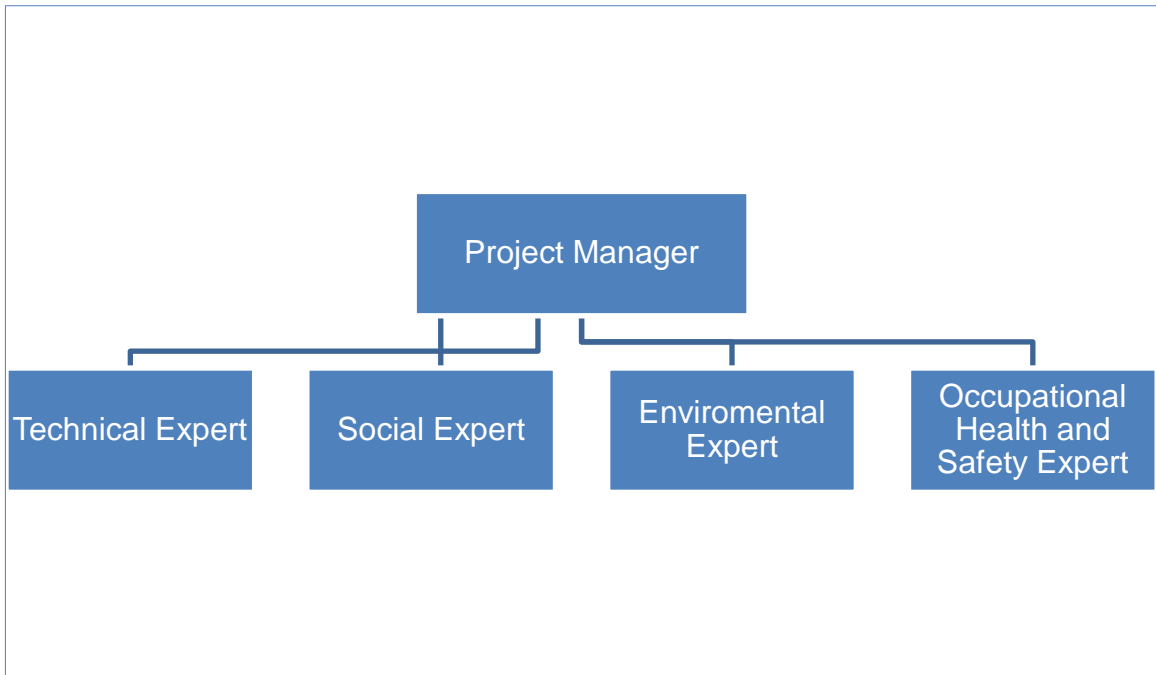


Figure 5-1. Organizational Chart of Project Implementation Unit

6 GRIEVANCE MECHANISM

The purpose of the Grievance Mechanism (GM) is to assist to resolve complaints and grievances in a timely, effective, and efficient manner that satisfies all parties involved. The purpose of the public grievance mechanism and the workers grievance mechanism is to provide access to a grievance resolution procedure for Subproject affected people, including communities and Subproject workers. Grievances can be an indication of growing stakeholder concerns and can escalate if not identified and resolved. Identifying and responding to grievances supports the development of positive relationships between Sub-Project worker's, local communities, and other stakeholders.

In the Sub-Project Level Grievance Mechanism which includes Public Grievance Mechanism and Worker Grievance Mechanism, grievances will be submitted in Turkish through Turkish forms. In addition, if a stakeholder who does not speak Turkish but have grievances about the environmental and social performance of the project or, necessary language support will be immediately provided by EM.

The structured GM will ensure that grievances associated with the Sub-Project are addressed through a transparent and impartial process. The public will be informed about the GM through the disclosure and consultation of the SEP and through the stakeholder engagement activities to be conducted throughout the life of the Sub-Project as indicated in the Table 4-2.

6.1 National Level Grievance Mechanisms

The intake channels for the existing national level GMs are provided below:

Presidency's Communication Centre (CIMER)¹:

- **CIMER Website:** www.cimer.gov.tr
- **CIMER Call Centre:** 150
- **CIMER Phone Number:** +90 312 525 55 55
- **CIMER Fax Number:** +90 0312 473 64 94
- **Address for Official Letter:** Republic of Türkiye, Directorate of Communications Kızılırmak Mah. Mevlana Bulvarı No:144 ÇANKAYA/ANKARA
- **Mail addressed to Republic of Türkiye,** Directorate of Communications
- **Individual applications at the community relations desks** at governorates, ministries and district governorates

¹ For details please see: <https://www.cimer.gov.tr/50sorudacimer.pdf>

The Foreigners Communication Centre (YIMER) has been providing a centralized complaint system for foreigners:

- **YIMER Website:** www.yimer.gov.tr
- **YIMER Call Centre:** 157
- **YIMER Phone Number:** +90 312 5157 11 22
- **YIMER Fax Number:** +90 0312 920 06 09
- **Address for Official Letter:** Republic of Türkiye General Directorate of Migration Management, Çamlıca Mahallesi 122. Sokak No: 4 Yenimahalle/ANKARA
- **Mail addressed to Republic of Türkiye,** Directorate of Communications
- **Individual applications at the Republic of Türkiye General Directorate of Migration Management**

6.2 ILBANK Grievance Mechanism

ILBANK has established a transparent and comprehensive GM in September 2021 in order to receive, evaluate and address grievances pertaining to every international project it finances. The GM Procedures for ILBANK GM is available on its official webpage².

Below is the list of communication channels for ILBANK GM:

- **ILBANK Website:** <https://www.ilbank.gov.tr/form/bilgiedinmeuluslararasi>
- **ILBANK Phone number:** +90 312 508 7979
- **ILBANK E-mail:** bilgiuidb@ilbank.gov.tr and etikuidb@ilbank.gov.tr
- **ILBANK Address for Petition Service** (ILBANK International Relations Department, Grievance Mechanism Team - Emniyet Mahallesi Hipodrom Caddesi 9/21 Yenimahalle/Ankara

6.3 EM Grievance Mechanism at Sub Project Level

EM handles public grievances and views through its website and complaint hotlines ALO185. This municipal GM system is established to receive grievances and requests from local citizens and intended to produce possible solutions within the EM for reported concerns. EM's communication channels are provided below:

- **EM's Website:** <https://erbaa.bel.tr/Site/anasayfa>
- **EM's telephone number:** 0850 633 00 60
- **EM's E-mail address:** erbaa@erbaa.bel.tr

² For details please see: https://www.ilbank.gov.tr/userfiles/files/Grievance_Mechanism.pdf

- **Address of EM:** Cumhuriyet Mah. İstiklal Cad. No: 85 Erbaa / Tokat

Apart from the ILBANK Grievance Mechanism and in addition to all existing GMs at national level, a sub-project level grievance mechanism (GM) will also be established by EM in order to receive, resolve and follow the concerns and complaints of the Sub-Project affected communities. EM PMU and construction contractor will be accessible for the stakeholders and will be responsible to respond to all grievances (complaints, requests, opinions, suggestions) in line with the ILBANK GM Procedure (2 days registration, 10 days evaluation, 15 days response). Relevant grievances will be monitored by the ILBANK GM Team.

The personnel to be appointed by EM will record the grievances and requests coming from different channels in a single established system and will provide solutions within the time and application framework determined in As described above, within the scope of this subproject, there will be different levels of GMs to be operationalized by different institutions and project parties. All GMs to be utilized in this Project will follow the process flow given in Table 6-1.

Table 6-1. The EM personnel will record all grievances received through different GM channels presented in this SEP (including all verbal and written grievances even through the grievance boxes installed in the municipal building and any stakeholder engagement event/meeting) in their GM log.

EM personnel to be assigned (EM GM Focal Point) will constantly be in contact with other EM experts, contractors, and personnel who will be involved in the operational phase. Additionally, the job description of EM personnel to be assigned will include the introduction of grievance mechanisms, which are publicly available and will be set up separately for employees, to relevant stakeholders.

Any grievances received by Contractor, CİMER, YİMER, İLBANK, WB etc. will be also directed to EM's call centre and EM's project level grievance mechanism.

Samples of grievance form and grievance closure and consultation form prepared for use within the scope of the Sub-Project are given in Appendix-A, Appendix-B and Appendix-C, respectively.

6.4 Process Flow for the Project Level Grievance Mechanism

As described above, within the scope of this subproject, there will be different levels of GMs to be operationalized by different institutions and project parties. All GMs to be utilized in this Project will follow the process flow given in Table 6-1.

Table 6-1. Project Level Grievance Mechanism

Step	Description of Process	Time Frame	Responsibility
GM implementation structure	<p>There exist three Grievance Mechanism at the National Level:</p> <ul style="list-style-type: none"> • Presidency's Communication Centre and • Foreigners Communication Centre • EM level GM <p>There is also project level GM which includes the WGM</p>	-	<ul style="list-style-type: none"> • Presidency's Communication Centre, and Foreigners Communication Centre and related authorities • For project level: PMU is the main responsible body
Grievance uptake	<p>Grievances can be submitted via the following channels:</p> <ul style="list-style-type: none"> • Stakeholder visits • Telephone call • Mail • Via Web site • Online meeting or meeting • Local media accounts • Wish-complaint boxes <p>Anonymous Grievances can be submitted via the following channels:</p> <ul style="list-style-type: none"> • telephone • Letter to Grievance focal points at local facilities • Suggestion box 	-	<ul style="list-style-type: none"> • PMU • Construction Supervision Consultant • Contractor
Sorting, processing	<p>Any complaint received is forwarded to social expert of the EM Logged in GM record log and categorized according to the complaint types: If the complaint is assessed to be out of the scope of the Grievance Mechanism, the grievant will be notified through the desired communication method and an alternative mode of solution will be suggested.</p>	Upon receipt of complaint	Local grievance focal points
Acknowledgment and follow-up	Receipt of the grievance is acknowledged to the complainant by Social Expert of the EM	Within 2 days of receipt	Local grievance focal points
Verification, investigation, action	Investigation of the complaint is led by Social Expert A proposed resolution is formulated by the relevant unit and communicated to the complainant by the preferred tool.	Within 10 working days	Local grievance focal points Relevant unit(s) (if necessary)
Monitoring and evaluation	Data on complaints are collected in a database and reported to PMU every month]	Monthly	PMU

Step	Description of Process	Time Frame	Responsibility
Provision of feedback	Feedback from complainants regarding their satisfaction with complaint resolution is collected in the log	15 working days after the implementation of the resolution	Local grievance focal points PMU
Training	Training needs for staff/consultants in the PMU, Contractors, and Supervision Consultants are as follows <ul style="list-style-type: none"> • SEP • GM • Community health and safety social issues, • GBV, SEA/SH 	According to the Project phases and 2 in a year	-

The officer appointed by EM for the Public Grievance Mechanism will receive suggestions and complaints in writing with the Sample Grievance Form (Appendix-A). Then, the actions taken, and the solution provided regarding the reported grievance will be recorded together with the Grievance Closure Form (Appendix-B). Thus, all activities carried out under the grievance mechanism will be recorded and care will be taken to establish a transparent relationship between the public and EM.

In case the grievance is raised **anonymously**, a summary of the grievance and resolution will be posted on the EM's website and on notice boards located around the Sub-Project Administrative Building in construction area as well as in the headman's offices in the settlements that are anticipated to be affected.

The methods used to publicize the availability of the grievance mechanism should be culturally appropriate and in accordance with how stakeholders usually acquire information. Women and men may access information differently and it needs to be ensured that both have equal access to information. Stakeholders will be able to share their opinions and grievances via a range of options such as letters, e-mail, grievance boxes, and face to face meetings throughout the Sub-Project 's lifespan. All stakeholders initiating a grievance will have an opportunity to claim their case in a confidential manner. EM will ensure that the name and contact details of the complainant are not disclosed without their consent.

Management of Sexual Exploitation and Abuse/Sexual Harassment issues

Since there are special procedures/principles for handling sensitive content grievances (i.e. sexual exploitation and abuse/sexual harassment and gender-based violence in the

workplace or potential child abuse in Sub-Project areas), these grievances will be handled centrally at ILBANK, not at the EM or Contractor level.³

ILBANK's GM procedure has been prepared in accordance with WB ESF/ESS10 and it also complies with the World Bank's environmental and social standards⁴. In case a sensitive complaint is received⁵ by the Contractor or EM, they will be responsible for conveying the issue directly to the ILBANK GM focal point. However, Contractor and EM should still be trained and informed about the principles applicable to Sexual Exploitation and Abuse/Sexual Harassment (SEA/SH) and Gender Based Violence (GBV) cases⁴.

EM official who will manage the Grievance Mechanism will be knowledgeable about the guidelines prepared by the World Bank to prevent sexual exploitation, abuse and harassment cases for the projects financed under construction works. Grievances of gender-based violence, exploitation and harassment can result in negative reactions from the community. It is highly important that the victims raising grievances involving these issues can do so anonymously. In addition, the authorities handling the grievances should address such issues within confidentiality and with an unbiased approach⁶ and to ensure this, such grievances should be handled through a separate procedure

All stakeholders who have lodged a grievance may request that their applications be assessed in confidentiality. EM will ensure that the name and contact details of the complainant are not disclosed without their consent.

6.5 Right to Appeal

Applicants whose complaints could not be resolved through existing GMs or whose complaints contains sensitive issues can always apply to the relevant legal institutions. Such institutions can be summarized as follow:

- Civil Courts of First Instance,
- Administrative Court,
- Commercial Courts of First Instance
- Labor Courts, and
- Ombudsman (<https://ebasvuru.ombudsman.gov.tr/>)

³ https://www.ilbank.gov.tr/storage/uploads/pagefiles/rev3_esmf_tefwer_draft_ilbank_25052023_clean_1685431185.pdf

⁴ WB's ESSs: <https://www.worldbank.org/en/projects-operations/environmental-and-social-framework/brief/environmental-and-social-standards>

⁵ https://www.ilbank.gov.tr/storage/uploads/pagefiles/ilbank_uluslararasi_projeler_sikayet_mekanizmasi_proseduru_1646748134.pdf

⁶ <https://thedocs.worldbank.org/en/doc/741681582580194727-0290022020/original/ESFGoodPracticeNoteonGBVinMajorCivilWorksv2.pdf>

Relevant legal process will be monitored through GM.

6.6 World Bank Grievance Redress Service (GRS)

Communities and individuals who believe that they are adversely affected by a World Bank (WB) supported project may submit complaints to existing project-level grievance redress mechanisms or the WB's Grievance Redress Service (GRS). The GRS ensures that complaints received are promptly reviewed in order to address project-related concerns. Project affected communities and individuals may submit their complaint to the WB's independent Inspection Panel which determines whether harm occurred, or could occur, as a result of WB non-compliance with its policies and procedures. Complaints may be submitted at any time after concerns have been brought directly to the World Bank's attention, and Bank Management has been given an opportunity to respond. For information on how to submit complaints to the World Bank's corporate Grievance Redress Service (GRS), please visit <http://www.worldbank.org/en/projects-operations/products-and-services/grievance-redress-service>.

Project affected communities or individuals can also raise their grievances to the World Bank Independent Inspection Panel (IIP). This panel determines whether the person or communities that made the complaint were harmed because of the breach of one or more of the WB's performance criteria. The panel can directly convey its concerns about the received complaints to the WB. At this stage, WB would have an opportunity to respond to the complaints. For information on how to submit complaints to the World Bank Inspection Panel, please visit www.inspectionpanel.org.

6.7 Grievance Log

As part of the Mechanism to be established, all received grievances will be recorded in the Grievance Log with a reference number assigned. A sample Grievance Register Table is provided in Appendix-D of this SEP.

The Grievance Log will be used to monitor the status of the grievances, determine the frequency of occurrence of the grievance, analyse the reasons for the grievance, and identify common grievances and recurring trends. Key Performance Indicators will be monitored using the database where the logs are kept.

6.8 Workers' Grievance Mechanism

Workers' Grievance Mechanism is defined as complaints from sub-project employees (including both direct and indirect employees). This mechanism is structured with an intention of it being an effective approach for early identification, assessment, and resolution of grievances throughout the sub-project's lifespan. The Grievance Mechanism should guarantee that any employee raising a complaint will not be subject to any reprisal.

The scope of the Worker Grievance Mechanism can be summarized as follows, but not limited to; occupational health and safety, labour conditions, wages, problems with the local community or co-workers, hygiene problems in common areas, insufficient food and/or worker safety, etc.

The GM will be informed to all sub-project workers through written and verbal communications. Each worker should be informed about the GM at the time they are hired, and details about how it operates should be easily available, in employee handbooks for example.

Confidentiality is very important to some employees; therefore, workers can submit their complaints anonymously, there are no restrictions in this regard. If an anonymous complaint is received, the corrective action taken against the complaint or the response to the complaint will be announced by posting it in appropriate areas in the containers that workers will use.

The Contractor will assign a responsible person to record the grievances received at the construction site verbally or through grievance forms that will be placed in the containers. The responsible staff of Contractor will record all grievances that received at the construction site and convey to the sub-project GM officer for further action and resolution.

It is important to note that sub-project employees will retain their right to access the public grievance mechanism for non-employment-related matters.

Complaints should be investigated promptly to prioritize resolution. In accordance with ILBANK GM Procedures, complaints that involve immediate risks to workers' livelihoods or safety must be addressed within 24 hours. Other complaints should be resolved within the established timeframe of 7 business days. Detailed records of the investigation and resolution process should be maintained for all complaints.

The detailed procedure of the labour grievance mechanism will be described in the Project specific LMP.

The officer appointed by EM Municipality for the Worker Grievance Mechanism will receive suggestions and complaints in writing with the Sample Grievance Form (Appendix-A). Then, the actions taken, and the solution provided regarding the reported grievance will be recorded together with the Grievance Closure Form (Appendix -B). Thus, all activities carried out under the grievance mechanism will be recorded and care will be taken to establish a transparent relationship between workers and EM.

6.9 Reporting on GM

Contractors will deliver Environmental and Social Monitoring Report (ESMRs) to EM monthly and quarterly. After reviewing these ESMRs, EM will submit the ESMRs on its environmental

and social performances to ILBANK as quarterly, along with a summary of the grievances and how they are resolved, including the grievance logs. Moreover, ESMRs will be submitted to WB by ILBANK biannually together with progress reports.

7 MONITORING AND REPORTING

EM will implement the monitoring activities throughout the lifetime of the Sub-Project. This SEP will be updated upon receipt of feedback from stakeholders. Communication tools included in the SEP but not accepted by the stakeholders will also be updated with feedbacks. In addition, SEP will be updated in case of major changes that may arise in the scope of the Sub-Project that may affect the stakeholder engagement activities. Apart from these, a summary of the implementation of the Grievance Mechanism (GM) will be published annually on the EM's website (<https://www.EM.gov.tr/>) after removing the identity information of the persons to protect their identity.

Contractors will deliver ESMRs to the EM monthly and quarterly. After reviewing these ESMRs, the EM will submit the ESMRs on the project's environmental and social performance to ILBANK as quarterly, along with a summary of the grievances log (including the grievance logs as an annex) and summary⁷ of stakeholder engagement activities conducted during the reporting period.

The grievance mechanism established for the Sub-Project will be used effectively and a summary of the outputs of the grievance mechanism will be reported to the EM and WB on monthly and quarterly basis.

Moreover, ESMRs will be submitted to WB by ILBANK biannually together with Project's Progress Report. EM will be responsible for ensuring that the Contractor and its subcontractors comply with applicable national/international regulations and lenders' requirements.

The key performance indicators to be used during the implementation of this SEP are set out in Table 7-1. **Hata! Başvuru kaynağı bulunamadı.**

⁷ The stakeholder engagement activities to be reported in the ESMRs can be given in a tabular format listing the tasks undertaken, as well as the time of action, the responsible party, the target group, and the purpose of the action.

Table 7-1. Key Performance Indicators (KPI) and Monitoring Actions – Stakeholder Engagement

No	KPI	Sources	Sub-Project Phase	Monitoring Measures	Assessment Frequency	Responsible Party
1	Decrease in number of grievances received Increase in grievance closeout rate (closed grievances /total number of grievances) Decrease in time of grievance closeout, Zero grievances not closed out within the target timeframe	Number and type of grievances, including the following details: Gender, province, category of grievance, status of grievances (closed, pending, resolved), etc. Number of invalid grievances	Construction and Operation	Database	Monthly	EM
2	90% of grievances responded in the target timeframe of one month	Number of grievances responded in the target timeframe of one month	Construction and Operation	Database	Monthly	EM
3	Regular reporting to stakeholders on the results of the Grievance Mechanism	Providing feedback to stakeholders on the implementation of the Grievance Mechanism (the number and type of consultations, number of participants, type of stakeholders engaged etc.)	Construction and Operation	Reporting	Monthly	EM
4	Annual audit of closing the targeted 90% of the grievances within one month to the satisfaction of the complainant	Internal audit of the Grievance Mechanism to ensure that the Grievance Mechanism is implemented and that grievances are adequately handled	Construction and Operation	Inspection Report	Monthly	EM

No	KPI	Sources	Sub-Project Phase	Monitoring Measures	Assessment Frequency	Responsible Party
5	Increase in the number of stakeholder activities Increase in the number of participants to the stakeholder engagement activities Increase in the number of different group of stakeholders (as group or person)	Number of Planned Stakeholder Engagement Activities Type of planned Stakeholder Engagement Activities Number of participant stakeholders Type of participant stakeholders (Activity records, meeting minutes, participant records and related reports, documents, etc.)	Construction and Operation	Reporting	Monthly	EM

The current grievance mechanism officials and the official to be appointed by EM will review a quantitative and qualitative analysis of feedback and complaints and their results monthly and will submit the reports to the Project Implementation Unit and the EM.

Monthly reports will contain only as much information as required regarding the grievance, and the personal data of individuals using the Grievance Mechanism will remain confidential and will not be shared in these reports.

The EM will inform ILBANK of any changes made in the SEP (if any).

8 REFERENCES


- General Directorate of Disabled and Elderly Services. (2021). Retrieved from https://www.aile.gov.tr/media/81779/eyhgm_istatistik_bulteni_mayis_2021.pdf
- ILBANK. (2023). *TEFWER-ESMF*. Retrieved from https://www.ilbank.gov.tr/storage/uploads/pagefiles/rev3_esmf_tefwer_draft_ilbank_25052023_clean_1685431185.pdf
- Interim Advice for IFC Clients on Safe Stakeholder Engagement in the Context of COVID-19. (2020, May). Retrieved from https://www.ifc.org/wps/wcm/connect/30258731-0e7d-4cb2-863c-a6fb4c6d0d95/Tip+Sheet_Interim+Advice_StakeholderEngagement_COVID19_May_2020.pdf?MOD=AJPERES&CVID=n9s.b9a
- Investment Support and Promotion Agency of Turkey. (2016). *www.invest.gov.tr*. Retrieved 2017, from [www.invest.gov.tr: http://www.invest.gov.tr/en-US/sectors/Pages/TransportationAndLogistics.aspx](http://www.invest.gov.tr/en-US/sectors/Pages/TransportationAndLogistics.aspx)
- Ministry of Energy and Natural Resources. (2016). *www.enerji.gov.tr*. (M. o. Resources, Editor, & M. o. Resources, Producer) Retrieved November 08, 2016, from [www.enerji.gov.tr: http://www.enerji.gov.tr/en-US/Pages/Solar](http://www.enerji.gov.tr/en-US/Pages/Solar)
- Ministry of Family and Social Policies. (2016). Retrieved from <https://www.ailevecalisma.gov.tr/media/5616/otizm-spektrum-bozuklugu-kitabi-2016-indirmek-icin-tiklayiniz.pdf>
- Ministry of Foreign Affairs. (2016). <http://www.mfa.gov.tr>. Retrieved 2017, from [http://www.mfa.gov.tr: http://www.mfa.gov.tr/prospects-and-recent-developments-in-the-turkish-economy.en.mfa](http://www.mfa.gov.tr/prospects-and-recent-developments-in-the-turkish-economy.en.mfa)
- TurkStat. (2023). Retrieved from <https://data.tuik.gov.tr/Bulten/Index?p=37210>
- Union of Municipalities of Turkey. (2016). *Types of Local Governments*. Retrieved March 23, 2017, from [www.tbb.gov.tr: http://www.tbb.gov.tr/en/local-authorities/types-of-local-governments/](http://www.tbb.gov.tr/en/local-authorities/types-of-local-governments/)
- Vanclay, F. (2015). *Guidance for assessing and managing the social impacts of projects*. Interna onal Associa on for Impact Assessment.
- World Bank. (2014). <http://documents.worldbank.org>. Retrieved 2017, from <http://documents.worldbank.org>:

<http://documents.worldbank.org/curated/en/704941468338368780/pdf/931720WP0UHC0C0hnp0discussion0paper.pdf>

World Bank. (2016). *www.worldbank.org*. (W. Bank, Producer) Retrieved 2017, from www.worldbank.org: www.worldbank.org/en/country/turkey/overview

World Foundation for the Disabled. (2014). *World Foundation for the Disabled, Barrier-Free Urban Planning Briefing Report*. Retrieved from <http://www.devturkiye.org/Projeler/Engelsiz-Sehir-Planlamasi/Engelsiz-Sehir-Tasarim-Raporu/>

APPENDIX - A Sample Grievance Form

<p>Erbaa Municipality</p> 	<p><i>Erbaa Wastewater Treatment Plant Capacity Increase Project</i></p>			
<p style="text-align: center;">GRIEVANCE FORM</p>				
<p>Form Completed by:</p>			<p>Date and Time:</p>	
<p>Subject of Meeting:</p>			<p>Erbaa Wastewater Treatment Plant Capacity Increase Project</p>	
<p>1. PARTICULARS OF THE COMPLAINANT</p>				
<p>Name-Last Name:</p>			<p>Grievance Communicated by:</p>	
<p>TR ID No:</p>			<p>Telephone / Toll Free Number <input type="checkbox"/></p>	
<p>Telephone:</p>			<p>Face-to-Face Meeting <input type="checkbox"/></p>	
<p>Address:</p>			<p>Website / E-mail <input type="checkbox"/></p>	
<p>E-mail:</p>			<p>Other (Describe) <input type="checkbox"/></p>	
<p style="text-align: center;">Type of Stakeholder</p>				
<p>Governmental <input type="checkbox"/> Body</p>	<p>PAP <input type="checkbox"/></p>	<p>Private <input type="checkbox"/> Enterprise</p>	<p>Professional <input type="checkbox"/> Chamber</p>	<p>NGO <input type="checkbox"/></p>

Focus Groups <input type="checkbox"/>	Union of Industries <input type="checkbox"/>	Labor Union <input type="checkbox"/>	Media <input type="checkbox"/>	University <input type="checkbox"/>
---------------------------------------	--	--------------------------------------	--------------------------------	-------------------------------------

2. DETAILED INFORMATION ON THE GRIEVANCE

Description of the grievance:	
Solution method requested by the complainant	


Recorded by

Complainant

Name-Last Name/Signature

Name-Last Name/Signature

APPENDIX - B Grievance Closure Form

	<p><i>Erbaa Wastewater Treatment Plant Capacity Increase Project</i></p>
	<p>GRIEVANCE CLOSURE FORM</p>
<p>Erbaa Wastewater Treatment Plant Capacity Increase Project</p>	
<p>1. DETERMINATION OF THE CORRECTIVE ACTION</p>	
<p>1</p>	
<p>2</p>	
<p>3</p>	
<p>4</p>	
<p>5</p>	
<p>Responsible Departments</p>	
<p>2. GRIEVANCE CLOSURE</p>	
<p><i>This section will be completed and signed by the complainant, if the grievance provided in the Grievance Log Form is remediated.</i></p>	

Grievance Closure Date: _____ Grievance Closer's Full Name/Signature: _____
 Complainant's Full Name/Signature: _____

APPENDIX - C Sample Consultation Form

No	İstişare tarihi: Consultation date:	İstişare yeri: Consultation location:	İstişare konusu: Consultation subject:	İstişare saati: Consultation time:	Toplam katılımcı sayısı: Total number of participants:	Katılımcı adı soyadı: Participant name and surname	Kurum / firma: Institution/company:	Posizyonu/ mesleği: Position/ profession:	E-mail/ Telefon: E-mail/ Phone:	İmza Signature
1										
2										
3										
4										
5										
6										
7										
8										
9										

No	İstişare tarihi: Consultation date:	İstişare yeri: Consultation location:	İstişare konusu: Consultation subject:	İstişare saati: Consultation time:	Toplam katılımcı sayısı: Total number of participants:	Katılımcı adı soyadı: Participant name and surname	Kurum / firma: Institution/company:	Posizyonu/ mesleği: Position/ profession:	E-mail/ Telefon: E-mail/ Phone:	İmza Signatüre
10										
11										
12										
13										
14										
15										

APPENDIX - E Minutes of Meeting

**TURKIYE EARTHQUAKE,
FLOODS AND WILDFIRES
EMERGENCY
RECONSTRUCTION (TEFWER)
PROJECT**

**ERBAA WASTEWATER TREATMENT PLANT
CAPACITY INCREASE PROJECT**

**MINUTES OF STAKEHOLDER CONSULTATION
MEETING**

Due Date : 2 June 2025

Meeting Date : 30 May 2025

*Meeting Location : Ahmet Yenihan Congress and Culture
Centre Meeting Hall*

STAKEHOLDER CONSULTATION MEETING

“Erbaa Existing Wastewater Treatment Plant Capacity Increase Project” (hereinafter referred to as the ‘sub-project’) and TEFWER Project Component 1 – Green and Resilient Rehabilitation, Reconstruction and Actions to Strengthen Urban Resilience and related sub-components will be financed.

Within the scope of the sub-project, an Environmental and Social Management Plan (ESMP) and a Stakeholder Engagement Plan (SEP) have been prepared. In addition to these studies, following the completion of the ESMP, a Stakeholder Consultation Meeting was held on 30 May 2025 at Ahmet Yenihan Congress and Culture Centre Meeting Hall at 15:00.

Summary

Information about the sub-project was presented by the consultant company during the Stakeholder Consultation Meeting. The details are as follows:

The Municipality announced the meeting to the neighbourhoods within the impact area of the sub-project, citizens, relevant NGOs and local media. Sixteen (16) people attended the meeting.

The meeting was opened by ENVESU's Environmental Engineer Project Manager. A presentation was made about the Environmental and Social Management Plan (ESMP) of the sub-project. Within the scope of the ESMP, the subject of the sub-project, its stakeholders, and the environmental and social risks of the sub-project were evaluated. During the meeting, the parties involved in the sub-project and its legal framework were also shared. In addition, the purpose of the Stakeholder Consultation Meeting and the contact information that stakeholders can reach in case of a possible complaint were also provided to the participants.

Then the question and answer session started. Questions were answered by the sub-project manager and Erbaa Municipality officials.

Question & Answer Session

This subsection presents the participants' views, requests and questions, and the relevant responses received during the Stakeholder Consultation Meeting. Details are as follows:

Question 1: What benefits will investments in the sub-project provide to citizens?

Answer 1: The capacity of the existing wastewater treatment plant will be insufficient to meet the expected population growth in the future. There is also a need for other existing and new facilities within the OIZ. The growth of the OIZ will also provide new employment opportunities for citizens. Considering that Erbaa also experiences flood issues, this

indicates the need for a wastewater treatment plant capacity increase project. Water is also used from the Kelkit Stream, which is the discharge point, meaning that the sub-project will meet the needs of both the public and the facilities in the OIZ.

Question 2: What will be the impacts of the sub-project during the operational phase?

Answer 2: Odour and sludge formation are expected. These issues have been evaluated during the preparation of the reports. The plan is to incinerate the sludge generated by the capacity increase of the existing wastewater treatment plant and dispose of it to the licensed cement plants. This will also prevent odour issues. The upgrading of the facility will prevent these issues.

Conclusion

During the Stakeholder Consultation Meeting, which lasted approximately one hour, ENVESU and Erbaa Municipality officials provided information about the sub-project and held a question-and-answer session. The public was provided with the necessary information about the Erbaa Wastewater Treatment Plant Capacity Increase Project, and questions were answered.

Participant List

2U1K
Mühendislik ve
Danışmanlık A.Ş.

TOPLANTI KATILIMCI LİSTESİ

Tarih : 30/05/2025

Yer : Ahmet Kenihan Kongre ve Kültür Merkezi Kongre Salonu / Tokat Erbaa

Katılımcılar:

Adı ve Soyadı	Şirket/Birim	Unvan	Telefon/Faks No	E-Posta	İmza
		Halk			
		Halk			
		Halk			
		Çevre Mühendisi			
		Y. İnşaat Müh.			
		Çevre Mühendisi			

FR-47-05
Sayfa No : 1/1
Page No

Revizyon Tarihi : 05.03.2020
Revision Date

Revizyon Bilgisi / Revision Log
Revizyon Numarası : 05
Revision Number

2U1K Mühendislik ve Danışmanlık A.Ş.
Tepe Prime İş ve Yaşam Merkezi
Mustafa Kemal Mahallesi Dumlupınar Bulvarı
No: 256 B-Blok Kat: 2 Daire: 38
06800 Çankaya / ANKARA
☎: (312) 287-2507
☎: (312) 287-2508
☎: (312) 287-2509

8

⁸ In accordance with the Personal Data Protection Law, the meeting participant list is not published and is stored in the Project Implementation Unit's archives solely for project management purposes. It will be kept for the duration of the project and will not be shared with third parties.



TOPLANTI KATILIMCI LİSTESİ

Tarih	: 30/05/2025
Yer	: Ahmet Yenerhan Kongre ve Konferans Merkezi Kongre Salonu / Tokat Erbaa

Katılımcılar:

Adı ve Soyadı	Şirket/Birim	Unvan	Telefon/Faks No	E-Posta	İmza
[Blurred]		Halk	[Blurred]		[Blurred]
[Blurred]		Halk	[Blurred]		[Blurred]
[Blurred]		Armut	[Blurred]		[Blurred]
[Blurred]		Peşin Miras	[Blurred]		[Blurred]
[Blurred]		Halk	[Blurred]		[Blurred]
[Blurred]		Halk	[Blurred]		[Blurred]
[Blurred]		Memur	[Blurred]		[Blurred]
[Blurred]		Memur	[Blurred]		[Blurred]

FR-47-05
Sayfa No
Page No

: 1/1

Revizyon Tarihi
Revision Date

: 05.03.2020

Revizyon Bilgisi / Revision Log

Revizyon Numarası
Revision Number

: 05

2U1K Mühendislik ve Danışmanlık A.Ş.
Tepe Prime İş ve Yaşam Merkezi
Mustafa Kemal Mahallesi Dumlupınar Bulvarı
No: 266 B-Blok Kat: 2 Daire: 38
06800 Çankaya / ANKARA
☎: (312) 287-2507
☎: (312) 287-2508
☎: (312) 287-2509

ANNEXES

Annex-1: Photos from the Stakeholder Consultation Meeting









16 GÜNDEM

18 MAYIS 2025 / 29 TARİH
SAYFA TASARIMI: ÖZGÜR ÇELİKÇİ

BirGün

Özgür ve demokratik günlere uyanacağız

BEKİR ASLAN
(Basel)

Tutuklu öğrenci

Bundan yıllar yıllar önce en büyük iki korkumdan birisi hapse düşmekti. Simdiye 30 günü aşkındır tutuklu olmama rağmen halen moralim yüksek, umutluyum ve huzurluyum. Bir gün özgür, demokratik bir Türkiye'ye uyanma isteği içindeyim. Yaşadığım şu günleri yeni gelecek çocuklarımıza ve torunlarımıza gururla anlatacağım.

19 Mart'tan sonraki süreçten sonra 18 günde 5 farklı suçlamayla 3 kere gözaltına alındı devamında son gözaltım sırasında tutuklanarak kendimi önce Metris Cezaevi'nde daha sonrasında Silivri 2 No'lu



BİR GÜN

Cezaevi'nde buldum. Bu süreçte tutuklanan 300'den fazla dostum içinde "terör" sebebiyle tutuklanan tek kişi oldum. Tutuklanma sebebi Grup Yorum'un şarkısını X üzerinden retweetlemek ve CHP'nin Sığıl mînde görmüş olduğum "DEV-Genç" pankartının fotoğrafını çekerek bunu X'te paylaşmamdı.

"DEV-Genç", Büyük Z Kupaşığı anlamına geliyor ve böyle bir oluşumun hiçbir zaman olmadı fakat bana "Bu örgüte ne zaman katıldığını", "örgütü içi konumunu" ve "libanımı" soruldu. Bu mizahi pankartı DHKP-C'ye bağlayarak "DHKP-C propagandası" suçlamasıyla sarma ve güllük bimedim kendimi Silivri Cezaevi'nde buldum. Su an kalmakta olduğum Silivri 2 No'lu Cezaevi yaklaşık 4 bin kişilik ve bu cezaevi uyuşturucudan hükümlü/tutuklu kişiler için kullanılıyor. 12 tane terör hükümlüsü ve benim haricindeki bütün mahkûmlar uyuşturucu suçundan burada tutuluyor. 19 Mart eyleminin sonrası anlayacağımız üzere 2 No'lu Cezaevi'ne getirilen tek tutuklu da benim.

Hapiste vakit geçirecek uğraşlar bulamaz, sürekli neden buraya

düşüğünü düşünüyordursanız kısa sürede burası seni çürütebilir. Spot, kitap okuma haricinde bu sebeplerden dolayı dışarıdaki arkadaşlarımızdan dil kitapları da istedin. Herhangi yanlış bir şey yapmadım ve bana yöneltilen suçlamaların güllük bimedim bulduğum olduğum için Silivri 2 günlerime hakkı bir huzurla geçirebiliyorum. Ne ben ne de tutuklanan diğer arkadaşlarım bu ülkenin köllüğüne asyılar. Aksine bizler hukukun hakkı bir huzurla geçirebiliyoruz. Ne ben ne de tutuklanan diğer arkadaşlarım bu ülkenin köllüğüne asyılar. Aksine bizler hukukun hakkı bir huzurla geçirebiliyoruz. Ne ben ne de tutuklanan diğer arkadaşlarım bu ülkenin köllüğüne asyılar. Aksine bizler hukukun hakkı bir huzurla geçirebiliyoruz.

Aynı zamanda "terör" den yargılandıkları için 2 No'lu da benim kaldığım gibi koğuşta kalmaktan ziyade 5 No'luda birlikte kalabiliyoruz. Birbirlerine daha güzel biçimde moral oluyordular diye düşünüyorum çünkü yanı yanalar. Umarım yanılmıyordur ve günlerini dışarıduğum gibi güle oynağa geçirebiliyorlardı.

Haftada 45 dakikalık spor yapma hakkına sahibim. Ya açık spor sahasında yanı hane sahasında ya da kapalı spor salonunda futbol, voleybol, basketbol oynayabiliyoruz.

Yanlarında kaldığım insanlar, mahkûmlar koğuşu ilk geldiğim andan itibaren bana yardımcı olmaya çalıştı. Kiyafetlerimi, yiyeceklerimi, ilaçlarımı, kitaplarımı, diğer ihtiyaçlarımı karşılamak için bana yardımcı oldular. Aynı zamanda "terör" den yargılandıkları için 2 No'lu da benim kaldığım gibi koğuşta kalmaktan ziyade 5 No'luda birlikte kalabiliyoruz. Birbirlerine daha güzel biçimde moral oluyordular diye düşünüyorum çünkü yanı yanalar. Umarım yanılmıyordur ve günlerini dışarıduğum gibi güle oynağa geçirebiliyorlardı.

ekstra bir ihtiyacı varsa bunları gidermeye çalıştılar. İşte az kişiyi hapise yatmak, kitap okuyup sessiz sessiz vakit geçirmek için güzel olsa da bu terichten ziyade çoğu insanın 24-25 kişilik kafa yapısını uyuşturucu kişilerle kalmayı seçeceğine düşünüyorum. Gözetimle alındığım vakit cebimde olan ve karakolda çöpe atılmak zorunda kaldığım 2 seye hâla daha uzulüyorum. Birisi Kadıköy'de 8 Nisan'da bir dayanışma konserinde bir teyzenin bana hediye olarak verdiği çakmak, diğeri ise gözaltından hemen 5 dakika önce bir arkadaşımın montumla uyumlu olduğu için hediye ettiği kırmızı siğara.

Bundan yıllar yıllar önce en büyük 2 korkumdan birisi hapse düşmekti. Simdiye 30 günü aşkındır tutuklu olmama rağmen halen moralim yüksek, umutluyum ve huzurluyum. Bir gün özgür, demokratik bir Türkiye'ye uyanma isteği içindeyim. Yaşadığım şu günleri yeni gelecek çocuklarımıza ve torunlarımıza gururla anlatacağım.

Ayrıca değil, adaleti istiyorum. İmamözü'nün yeni Sarachane, öğrencilerin yeni üniversiteler, Türkiye'nin yeni demokrasisi olmalıdır. Sevgi ve umutla...

Marmar 2 Numaralı L Tipi Kapalı Ceza İnfaz Kurumu F3-Alt Koğuşu Tamamı birgun.net/te.

Şengör'ün hapsi istendi



Cezaevinde hayatını sürdürmüyor

İnsan Hakları Derneği (İHD) İstanbul Şubesi Hapishane Komisyonu, "F Oturması" eylemlerinin 686'ncı haftasında Beyoğlu'nda bulunan derme binası önünde açıklama yaptı. Erdem F Tipi Cezaevi'nde tutulan ağır hasta tutuklu Tıyap Balatçı'nın sağlık durumuna ilişkin çekilen eylemde, serbest bırakılması istendi. Balatçı'nın 26 yıldır cezaevinde olduğunu vurgulanan eylemde şöyle denildi: "Tıyap'ın durumuna dair defalarca başvuru yapıldı ve dilekçeler verildi. Hapishane koşullarında hayatını yalnız idame ettiremeyecek durumda. Tedavisinin ve bakımının dışarda yapılması için serbest bırakılması gerekiyor" denildi. **Haber Merkezi**

7 üniversiteye kayyum rektör atandı

AKP'nin Cumhurbaşkanı Erdoğan'ın imzasıyla 7 üniversiteye kayyum rektör ataması yapıldı. Resmi Gazete'de dün yayımlanan kararla birlikte yapılan atamalar duyuruldu. Karara göre, Alanya Üniversitesi Rektörlüğüne Prof. Dr. Turan Sağdıç, Bartın Üniversitesi Rektörlüğüne Prof. Dr. Ahmet Akayla, Bayburt Üniversitesi Rektörlüğüne Prof. Dr. Erhan Göze ve İstanbul Aydın Üniversitesi Rektörlüğüne ise Prof. Dr. İbrahim Hakkı Aydın atandı. Öte yandan yine yayımlanan karara göre Yükseköğretim Kurulu Üyesiğne, Prof. Dr. Rümeysa Kazancıoğlu, Türk-Japon Bilim ve Teknoloji Üniversitesi Konseyi Üyesiğne İbrahim Senel atandı. **Haber Merkezi**

Bilim insanı Prof. Dr. Celal Şengör hakkında, "Türk Milletini, Türkiye Cumhuriyeti Devletini, devletin kurum ve organlarını aşağılama" suçundan 2 yıla kadar hapis cezası istenilmesi iddianame hazırlandı. Soruşturmanın Şengör'ün görüldüğü videoda, "Türklerin zekasına yönelik sözleri" nedeniyle başlatıldığı belirtildi. Şengör savunmasında, bu sözleri bilimsel belgelere dayanarak söylediğini ifade etti. **AA**

SABANCI ÜNİVERSİTESİ SAP S4 HANA-KALİTE GÜVENÇE (QA) DANIŞMANLIK HİZMETİ ALIMI AÇIK İHALE İLANI

SAP S4 HANA-KALİTE GÜVENÇE(QA) DANIŞMANLIK HİZMETİ ALIMI Açık İhalesine ilişkin ayrıntılı bilgiler aşağıda yer almaktadır:

İhale Adı ve Numarası : Sap S4 Hana-Kalite Güvence(QA) Danışmanlık Hizmeti Alımı (2025- 1227551)

Usulü, niteliği ve miktar : Açık ihale, hizmet alım ihalesi, niteliği ve miktar teknik şartnamede belirtilmiştir.

İsteklilerden talep edilen belgeler: <https://www.sabanciuiv.edu.tr/ihale-duyurulari adresinde belirtilmektedir>.

İhalemin yapılacağı yer : Sabancı Üniversitesi, Orta Mahalle Üniversite Caddesi No: 27 Tuzla- İstanbul

İhale dosyası teslim tarihi ve saat: 29.05.2025 Saat: 10:00

İhale doküman bedeli: ₺3.000,00₺ (ÜçBinTürkirası) TL'dir. Sabancı Üniversitesi Akbank Şubesi nezdinde bulunan TR86 0004 6007 1388 8000 1208 58 nolu hesabına İhale No: 2025-1227551 İhale Doküman Bedeli açıklaması ile yatırılabilir. Bankadan alınan ödeme makbuzu ihale zarfının içinde bulunmalıdır.

Resmî İnter www.ilan.gov.tr/de BASIN: 222621

TOPLANTI İLANI ERBAA İLÇESİ ATIKSU ARITMA TESİSİ KAPASİTE ARTIŞI PROJESİ

Paydaş Katılımı ve Halkın Bilgilendirilmesi Toplantısı Finansmanı Dünya Bankası tarafından sağlanacak ve İLBANK AŞ tarafından yürütülen "Türkiye Deprem, Sel ve Yangın Acil İmar Projesi" (TEFWER) kapsamında "ERBAA İlçesi Atıksu Arıtma Tesisi Kapasite Artışı Projesi" gerçekleştirilecektir. Aşağıda belirtilen tarih ve saatte proje ile ilgili olarak paydaşları ve halkı bilgilendirmek, görüş ve önerilerini almak için "Paydaş Katılımı ve Halkın Bilgilendirilmesi Toplantısı" yapılacaktır.

Halkımıza saygı ile duyurulur.

İlgili belgelere aşağıdaki adresten ulaşabilirsiniz: <https://erbaa.bel.tr/Site/Duyuru/atiksu-aritma-tesisi-kapasite-artisi-projesi>

Toplantı Yeri : Ahmet Yenihan Kongre ve Kültür Merkezi Toplantı Salonu

Toplantı Yerin Adresi: Cumhuriyet Mahallesi İstiklal Caddesi No:83

Toplantı Tarihi : 30.05.2025 Cuma

Toplantı Saati : 15:00 – 17:00

Proje Sahibi : ERBAA BELEDİYESİ

Tel : +90 542 220 17 33 Mustafa Bolat (Çevre Mühendisi)

Mail : +90 542 220 17 33 Mustafa Bolat (Çevre Mühendisi)

Müşavir Firma: ENVESU Çevre Enerji İnş. ve Müh. A.Ş.

Tel : +90 312 284 94 14 - Mail: info@envesu.com

Resmî İnter www.ilan.gov.tr/de BASIN: 222693

2025 YILI İLAÇ ALIMI İŞİ KADIKÖY BELEDİYESİ SAĞLIK İŞLERİ MÜDÜRLÜĞÜ

2025 YILI İLAÇ ALIMI İŞİ mal alımı 4734 sayılı Kamu İhale Kanununun 19 uncu maddesine göre açık ihale usulü ile ihale edilecek olup, teklifler sadece elektronik ortamda EKAP üzerinden alınacaktır. İhaleyle ilişkin ayrıntılı bilgiler aşağıda yer almaktadır.

İKN : 2025/734591

1-İdarenin

a) Adı : KADIKÖY BELEDİYESİ SAĞLIK İŞLERİ MÜDÜRLÜĞÜ

b) Adresi : HANASPAŞA KURBAGALDERE CAD. 24 34722 HANASPAŞA KADIKÖY/İSTANBUL

c) Telefon ve faks numarası : 2165425000/1125 - 2164146712

d) İhale dokümanının görülebilmesi ve e-imza kurlularla indirilebileceği internet sayfası : <https://ekap.kik.gov.tr/EKAP/>

2-İhale konusu mal alımın

a) Adı : 2025 YILI İLAÇ ALIMI İŞİ

b) Niteliği, türü ve miktar : 2025 YILI İLAÇ ALIMI İŞİ İHALESİ :64 İŞ KALEMİ Ayrıntılı bilgisi EKAP'ta yer alan ihale dokümanı içinde bulunan İdare Şartnamesinde belirtilmiştir.

c) Yapılacağı/teslim edileceği yer : DR RANA BEŞE SAĞLIK POLİKLİNİĞİ

d) Süresi/teslim tarihi : Sözleşmenin imzalanmasını takip eden gündür.

e) İşe başlama tarihi : Sözleşmenin imzalanmasını takip eden gündür.

3-İhale (son teklif verme) tarihi ve saati : 27.05.2025 - 15:00

İhale komisyonunun toplantı yeri (e-tekliflerin açılacağı adres) : FAHRETTİN KERİM GÖKAY CADDESİ KADIKÖY BAŞKANLIĞI BİNASI 4.KAT A BLOK İHALE KOMİSYON BAŞKANLIĞI HANASPAŞA KADIKÖY İSTANBUL

4. İhaleye katılma şartları ve istenilen belgeler ile yeterlik değerlendirmesinde uygulanacak kriterler:

4.1. İsteklilerin ihaleye katılabilmeleri için aşağıda sayılan belgeler ve yeterlik kriterleri ile fiyat dışı unsurlara ilişkin bilgileri e-teklifleri kapsamında beyan etmeleri gerekmektedir.

4.1.1. İhale konusu malın satış faaliyetinin yerine getirilebilmesi için ilgili mevzuat gerektiren alımın süresine ilişkin, ruhsat veya faaliyet belgesi veya belgelerin izlenmesi bilgileri. Ecza Deposu İzin/Ruhsat belgesi

4.1.2. Teklif vermeye yetkili olduğunu gösteren bilgiler;

4.1.2.1. Tüzel kişilerde, isteklilerin yönetimindeki görevlileri ile işlisine göre, ortaklar ve ortaklı oranlarına (halka arz edilen hisseler hariç)/üye/terim/kurucularına ilişkin bilgiler idarece EKAP'tan alınır.

4.1.3. Şekli ve içeriği İdare Şartnamesinde belirlenen teklif mektubu.

4.1.4. Şekli ve içeriği İdare Şartnamesinde belirlenen geçici teminat bilgileri.

4.1.5. İhale konusu alımın tamamı veya bir kısmı alt yüklenicilere yaptırılmaz.

4.2. Ekonomik ve mali yeterliğe ilişkin belgeler ve bu belgelerin taşıması gereken kriterler:

İdare tarafından ekonomik ve mali yeterliğe ilişkin kriter belirtilmemiştir.

4.3. Mesleki ve teknik yeterliğe ilişkin belgeler ve bu belgelerin taşıması gereken kriterler:

İdare tarafından mesleki ve teknik yeterliğe ilişkin kriter belirtilmemiştir.

5. Ekonomik açıdan en avantajlı teklif sadece fiyat esasına göre belirlenecektir.

6. İhaleye sadece yerli istekliler katılabilecek olup yerli mali teklif eden yerli işkilye ihalemin tamamında % 15 (yüzde on beş) oranında fiyat avantajı uygulanacaktır.

7. İhale dokümanı EKAP üzerinden beşerz olarak görülebilir. Ancak, ihaleye teklif verecek olanların, e-imza kullanarak EKAP üzerinden ihale dokümanını indirmeleri zorunludur.

8. Teklifler, EKAP üzerinden elektronik ortamda hazırlandıktan sonra, e-imza ile imzalanarak, teklife ilişkin e-anahatlar ile birlikte ihale tarih ve saatine kadar EKAP üzerinden gönderilecektir.

9. İstekliler tekliflerini, her bir iş kaleminin miktarı ile bu iş kalemlerin için teklif edilen birim fiyatların çarpımı sonucu bulunan toplam bedel üzerinden teklif birim fiyat şeklinde vereceklerdir. İhale sonucunda, üzerine ihale yapılan istekli ile birim fiyat sözleşmesi imzalanacaktır.

10. Bu ihalede, kısmi teklif verilebilir.

11. İstekliler teklif ettikleri bedelin %3'ünden az olmamak üzere kendi belirleyecekleri tutarda geçici teminat vereceklerdir.

12. Bu ihalede elektronik e-kılitleme yapılmayacaktır.

13. Verilen tekliflerin geçerlik süresi, ihale tarihinden itibaren 90 (Doksan) takvim gündür.

14. Konsorsiyum olarak ihaleye teklif verilemez.

15. Diğer hususlar:

Teklif fiyatı ihale komisyonu tarafından aşırı düşük olarak tespit edilen isteklilerden Kanununun 38 inci maddesine göre açıklaması istenecektir.

Resmî İnter www.ilan.gov.tr/de BASIN: 222596

Local Newspaper

Bir Tarafıta Zam, Diğer Tarafıta Yarıım Fiyat! Erbaa'da Ekmek Savaşı Başladı



Erbaa'da her hafta kurulan Cumartesi Semt Pazarı, yaz sezonunun başlamasıyla birlikte yeniden canlandı. Taze meyve-sebze ve doğal köy ürünlerinin sergilendiği pazarda, fiyatların makul seviyede olması vatandaşların memnuniyetini artırıyor. **YAZ TEZGAHLARINDA BOL ÇEŞİT, RENKLİ GÖRÜNTÜ** ■ 3'TE

Erbaa Cumartesi Pazarı'nda Fiyatlar Mercak Altında: Vatandaş Ne Diyor?

Erbaa'da her hafta kurulan Cumartesi Semt Pazarı, yaz sezonunun başlamasıyla birlikte yeniden canlandı. Taze meyve-sebze ve doğal köy ürünlerinin sergilendiği pazarda, fiyatların makul seviyede olması vatandaşların memnuniyetini artırıyor. **YAZ TEZGAHLARINDA BOL ÇEŞİT, RENKLİ GÖRÜNTÜ** ■ 3'TE



TARAFSIZ HABER GAZETESİ

KELKİT

www.kelkitgazetesi.com PAZARTESİ HARİÇ HER GÜN ÇIKAR
YIL 19 SAYI 3063 FİYATI 5 TL 18.05.2025 PAZAR

KAYA GROUP
MESUT KAYA
İNŞAAT - MÜTEAHHİTLİK
GAYRİMENKUL
EMLAK
ANAHTAR TESLİM İNŞAAT

Tokat'ta 12 Milyarlık Sulama Hamlesi: 80 Bin Dekar Arazi Suya Kavuşuyor



Tokat'ın Zile ilçesi, tarım alanlarını canlandırarak dev bir projeye suya kavuşuyor. Yozgat'taki Süreyya Bey Barajı'ndan Zile'ye uzanacak 24 kilometrelik kapalı sulama sistemi için boru döşeme işlemleri başladı. AK Parti Tokat Milletvekili Mustafa Arslan, proje sayesinde 80 bin dekar arazinin sulanacağını ve Tokat'ın tarımda bölgesel lider olacağını söyledi.

SANİYEDE 25 METREKÜP SU TAŞINACAK
Devlet Su İşleri (DSİ) tarafından yürütülen çalışmada, çapı 3 metre 80 santim olan CTP borular döşeniyor. Bu borular, barajdan bölgeye saniyede 25 metreküp su taşıyabilecek kapasiteye sahip. İlk etapta 16 metreküplük su transferi yapılacağı, projenin tamamlanmasıyla bu kapasitenin artırılabileceği belirtildi... ■ 2'DE

Tokat'ta Feci Kaza: İki Otomobil Çarpıştı, 1 Kişi Hayatını Kaybetti



Zile'de gece saatlerinde meydana gelen trafik kazasında iki otomobilin çarpışması sonucu bir kişi yaşamını yitirdi, iki kişi ise yaralandı. Olay, Zile ile Türhal arasında bulunan kara... ■ 2'DE

Tokat'tan 188 Kişilik Hac Kafilesi Dualarla Uğurlandı



Tokat'ta hac ibadetini yerine getirmek üzere yola çıkan ikinci hac kafilesi, 16 Mayıs Cuma sabahı Tokat Havalimanı'nda düzenlenen törenle kutsal topraklara uğurlandı. Hac yolculuğuna çıkan 188 kişi, dualarla ve gözyaşlarıyla... ■ 2'DE

Erbaa Marif Korusu'ndan 19 Mayıs'a Özel Türkü Akşamı



Erbaa'da 19 Mayıs Atatürk'ü Anma, Gençlik ve Spor Bayramı, özel bir konser programıyla taçlanacak. Erbaa Kaymakamlığı bünyesinde faaliyet gösteren Marif Korusu, "Ustaların İzinden 1: Neşet Ertaş Türküleri" temalı konseriyle Erbaalılarını karşısına çıkacak. Şef Aynur Bakır yönetimindeki koro, 19 Mayıs Pazar akşamı saat 20.00'de Ahmet Yenihan Kongre ve Kültür Merkezi'nde sahne alacak. Halka açık ve ücretsiz olarak gerçekleştirilecek. Konser... ■ 2'DE

Erbaa'da Keşfedilecek Doğal ve Tarihi Güzellikler



Tarihi köprülerden öneriler...
TARİHİN İZİNDE: HOROZTEPE HÖYÜĞÜ
Erbaa şehir merkezine oldukça yakın bir konumda yer alan Horoztepe, geçmişte M.Ö. 4000'lere kadar uzanan bir höyük olarak dikkat çekiyor. Hattı Uygarlığı'na ait izler taşıyan bu alan, Alacahöyük'le benzerlik gösteriyor. Burada bulunan en çarpıcı arkeolojik eserlerden... ■ 3'TE

TOPLANTI İLANI ERBAA İLÇESİ ATIKSU ARITMA TESİSİ KAPASİTE ARTIŞI PROJESİ

Paydaş Katılımı ve Halkın Bilgilendirilmesi Toplantısı
Finansmanı Dünya Bankası tarafından sağlanacak ve İLBANK AŞ tarafından yürütülen "Türkiye Deprem, Sel ve Yangın Acil İmar Projesi" (TEFWER) kapsamında "ERBAA İlçesi Atıksu Arıtma Tesisi Kapasite Artışı Projesi" gerçekleştirilecektir. Aşağıda belirtilen tarih ve saatte proje ile ilgili olarak paydaşları ve halkı bilgilendirmek, görüş ve önerilerini almak için "Paydaş Katılımı ve Halkın Bilgilendirilmesi Toplantısı" yapılacaktır.

Halkımıza saygı ile duyurulur.

İlgili belgelere aşağıdaki adresten ulaşabilirsiniz:
<https://erbaa.bel.tr/Site/duyuru/atiksu-aritma-tesisi-kapasite-artisi-projesi>

Toplantı Yeri: Ahmet Yenihan Kongre ve Kültür Merkezi Toplantı Salonu
Toplantı Yerinin Adresi: Cumhuriyet Mahallesi İstiklal Caddesi No:83
Toplantı Tarihi: 30.05.2025 Cuma
Toplantı Saati: 15:00 – 17:00

Proje Sahibi: ERBAA BELEDİYESİ

Tel: +90 542 220 17 33 Mustafa Bolal (Çevre Mühendisi)

Mail: 1mustafabolal@gmail.com

Müşavir Firma: ENVESU Çevre Enerji İnş. ve Müh. A.Ş.

Tel: +90 312 284 94 14 - Mail: info@envesu.com

Basın İletişim www.18mgov.tr

İlan no: 2226902

Bakan Uraloğlu: Uluslararası 2 Turistik Tren, İstanbul'a Geliyor

Ulaştırma ve Altyapı Bakanı Abdulkadir Uraloğlu, Macaristan Ulusal Demiryolu Şirketi'nin (MAV) turistik treninin yarı, Simplon Orient Ekspresi'nin ise 4 Haziran'da İstanbul'a ulaşacağını açıkladı. Ulaştırma ve Altyapı Bakanı Abdulkadir Uraloğlu, yaptığı yazılı açıklamada, MAV'nin işlettiği turistik tren ve Simplon Orient Ekspresi'nin rotasını bir kez daha İstanbul'a çevirdiğini kaydetti. Bakan Uraloğlu, Fransa'nın başkenti Paris'ten yola giden MAV treninin, İsviçre, Avusturya, Slovenya, Hırvatistan, Sırbistan ve Bulgaristan güzergahını takip ederek Türkiye'ye geleceğini kaydetti. Trenin Kapıkule-İstanbul parkuru arasında TCDD Taşımacılık A.Ş. tarafından



iletişimleceğini belirten Uraloğlu, "Paris-İstanbul arasında sefer yapan turistik tren, bu gece Türkiye'ye Kapıkule'den giriş yaparak ertesi gün İstanbul Sirkeci Gar'na ulaşacak. Şehrin tarihi ve kültürel zenginliklerini deneyimleyecek olan turistlerin dönüş yolculuğu, 19 Mayıs'ta başlayacak" açıklamasında bulundu. Trenin geçen yıl 10 Mayıs ve 20 Ekim'de İstanbul'a geldiğini anımsatan Uraloğlu, 14 vagonundan oluşan trenin bu yıl ilk seferini 60 yolcu ile gerçekleştireceğini ifade etti. Uraloğlu, 29 Mayıs'ta ise Paris-İstanbul treninin bir kez daha Türkiye'ye geleceğini bildirdi. **'SIMPLON ORIENT EKSPRESİ TEKRAR GELİYOR'**
Bakan Uraloğlu, Simplon Orient Ekspresi'nin 2024 yılında 5 Haziran ve 28 Ağustos'ta Türkiye'ye geldiğini anımsatarak, geçen yıl 148 yolcunun seyahat ettiğini aktardı. Bakan Uraloğlu, bu yılın ilk seferinde de 16 vagonlu trenin, Paris-İstanbul yönünde 67 yolcu, İstanbul-Paris yönünde ise 37 yolcu bulunduğunu belirterek, "Avrupa'nın birçok ülkesini kapsayan güzergahın en güzel destinasyonlarından biri de İstanbul. Fransa-Almanya-Avusturya- Macaristan-Romanya-Bulgaristan-Türkiye güzergahında işletilen Simplon Orient Ekspresi bu yıl 4 Haziran'da İstanbul'a ulaşacak. Dönüş yolculuğu ise 6 Haziran'da başlayacak" dedi.(DHA)

AK Parti'li Yalçın: Türkiye, İnsan Haklarında Dünyanın En Güvenli Adası Olabilir

AK Parti Genel Başkan Yardımcısı Hasan Basri Yalçın, "Dünyanın büyük sınamalardan geçtiği bir dönemde hepimiz biliyoruz ki Türkiye aslında insan hakları bakımından dünyanın en güvenli adası haline gelebilir. Bunu kurmak, bunu inşa etmek sizin, bizim elimizde" dedi.

AK Parti Genel Başkan Yardımcısı Hasan Basri Yalçın, AK Parti İnsan Hakları Başkanlığı tarafından Ankara'nın Kızılcahamam ilçesinde düzenlenen '81 İl Teşkilatı Eğitim ve İstisare Kampı'nın açılışında konuştu. Yalçın, teşkilat mensuplarıyla bir araya gelmenin gurur ve mutluluğunu yaşadıklarını belirterek, "AK Parti olarak yine her zamanki inanc ve motivasyonumuzla yeni dönem hazırlıklarına başlamamızın heyecanı içindeyiz. Yeni bir dönem başlangıcında, yine her zaman olduğu gibi AK Parti'nin öncü bir rol oynayacağına dair inanca hazırlıklarımızı yapıyor, küresel siyasetin yeni gerçekliğini, Türkiye'nin yeni imkânları göz önünde bulundurarak yapacağımız istisareler sayesinde önümüzdeki döneme insan hakları bağlamında kapsamlı çalışmalarla hazırık yapmayı hedefliyoruz" ifadelerini kullandı.

'İNSANLAR ARASI İLİŞKİLER DE CİDDİ BİR DÖNÜŞÜM İÇİNDE'
Dünya siyasetinin büyük bir dönüşümden geçtiğini belirten Yalçın, "Bu gerçek çok uzun süredir birçok zeminde, birçok aktör tarafından dile getiriliyor. Ancak yapılan değerlendirmelerin birçoğu eski usule, sadece devletler arası ilişkiler, jeopolitik ve jeoekonomik değişimlere odaklanıyor.



Uluslararası güç dengelerinin değiştiği, yeni küresel aktörlerin ortaya çıktığı, klasik bazı büyük güçlerin sahnedeki çekilebileceği gibi yorumlar yapıyor. Bu tür değerlendirmeler çoğunlukla haklılık payına sahip olsa da dünya siyasetinde yaşanan dönüşümün derinliğini kavramaktan uzak değerlendirmelerdir. Bugün sadece devletler arası ilişkiler değil, insanlar arası ilişkiler de ciddi bir dönüşüm içinde. Uluslararası düzenin tüm boyutlarını oldukça derinden etkileyen bir kırılma yaşamaktayız. Bu anlamda uluslararası kurumların rolü sorgulanıyor, küresel ticaretin yapısı değişiyor; normlar, kurallar, ilkelere yeniden tanımlanıyor. İşte bu nedenle sadece devletler değil, bireyler de bu dönüşümün merkezinde yer alıyor" diye konuştu.

sürecin artık nihai noktasına gelmiş bulunuyoruz. Terörle mücadele sürecinde devlet ve millet olarak birçok sınamadan geçtik. İçerde ve dışarda birçok meydan okumayla karşılaştık. Bu süreçte şüpheler verdik, gazilerimiz oldu. Ancak tüm bunlara rağmen, bugüne kadar millet olarak kardeşliğimize bir an olsun bile hallet gelmedik. Kardeşlik hukukumuz bir gram bile lekelenmedi. Bu topraklarda tüm yüzlerimizle, bin yıldır kardeşçe var olduğumuz gibi Türkiye Yüzyılı'nda da aynı şekilde bir olarak, kardeş olarak, büyük ve güçlü Türkiye yolunda yürümeye devam edeceğiz" açıklamasında bulundu.

'TÜRKİYE'YE BAKIŞ MUAZZAM DEĞİŞTİ'
Yalçın, devamında şöyle konuştu: "Dünyanın büyük sınamalardan geçtiği bir dönemde hepimiz biliyoruz ki Türkiye aslında insan hakları bakımından dünyanın en güvenli adası haline gelebilir. Bunu kurmak, bunu inşa etmek sizin bizim elimizde. Her gün dünyanın dört bir tarafında yaşanan silahlı çatışmalar ve insan hakları meseleleri söz konusu olduğunda görüşüyor ki Türkiye'ye bakış muazzam bir şekilde değişmiş durumda. Bugün Amerika Birleşik Devletleri Başkanı, bugün Rusya Devlet Başkanı, Ukrayna'daki bir çatışmanın son bulması için Türkiye'nin kapısını çalıyor, Suriye'nin hem bir diktatöryal, totaliter rejimden kurtulması konusunda hem de yeniden inası konusunda Recep Tayyip Erdoğan'a bakıyorsa, onun yıl arkadaşları olarak bizlere, hepimize çok önemli görevler düşüyor demektir."(DHA)

10 İlde Suç Örgütü Operasyonları: 86 Tutuklama

İçişleri Bakanı Ali Yerlikaya, 10 ilde 11 organize suç örgütüne yönelik düzenlenen operasyonlarda 86 şüphelinin tutuklandığını açıkladı. İçişleri Bakanı Yerlikaya'nın sosyal medya hesabından yaptığı açıklamaya göre; Cumhuriyet başsavcılıkları ve Emniyet Genel Müdürlüğü koordinesinde 10 ilde faaliyet yürüten 11 organize suç örgütüne yönelik son 2 hafta boyunca operasyonlar düzenlendi. İstanbul, Diyarbakır, Ankara, Gaziantep, Şanlıurfa, Samsun, Bursa, Kocaeli, Tekirdağ ve Uşak'ta gerçekleştirilen operasyonlarda, T.B., S.T., R.A., S.Y., M.A., C.A. ve F.M.T. isimli elebaşlarının da

içerisinde bulunduğu organize suç örgütü üyesi 142 şüpheli yakalandı. 48 ruhsatsız tabanca, 30 ruhsatsız av tüfeği, 3 çelik yelek, muhtelif miktarda uyuşturucu madde ile 12 kumar makinesi ele geçirildi. Şüphelilerden 86'sı tutuklandı, 44'ü hakkında adli kontrol kararı verildi, diğerlerinin işlemleri devam ediyor.

Organize suç örgütü üyesi şüphellerin haklarında; 'Suç işlemek amacıyla örgüt kurmak', 'Tehdit', 'Genel güvenliğın kasten tehlikeye sokulması', 'Kasten öldürmeye teşebbüs', '6136 sayılı Kanun'a muhalefet', 'Kasten yaralama', 'Nitelikli yağma', 'Silahlı tehdit', 'Cinayet', 'Tefecilik', 'Uyuşturucu

madde ticareti', 'Mala zarar verme' ve 'Hakareti' suçlarından soruşturma başlatıldı.(DHA)



TOPLANTI İLANI
ERBAA İLÇESİ ATIKSU ARITMA TESİSİ
KAPASİTE ARTIŞI PROJESİ

Paydaş Katılımı ve Halkın Bilgilendirilmesi Toplantısı
Finansmanı Dünya Bankası tarafından sağlanacak ve İLBANK AŞ tarafından yürütülen "Türkiye Deprem, Sel ve Yangın Acil İmar Projesi" (TEFWER) kapsamında "ERBAA İlçesi Atıksu Arıtma Tesisi Kapasite Artışı Projesi" gerçekleştirilecektir. Aşağıda belirtilen tarih ve saatte proje ile ilgili olarak paydaşları ve halkı bilgilendirmek, görüş ve önerilerini almak için "Paydaş Katılımı ve Halkın Bilgilendirilmesi Toplantısı" yapılacaktır.

Halkımıza saygı ile duyurulur.

İlgili belgelere aşağıdaki adresten ulaşabilirsiniz:
<https://erbaa.bel.tr/Site/duyuru/atiksu-aritma-tesisi-kapasite-artisi-projesi>

Toplantı Yeri: Ahmet Yenihan Kongre ve Kültür Merkezi Toplantı Salonu
Toplantı Yerinin Adresi: Cumhuriyet Mahallesi İstiklal Caddesi No:83
Toplantı Tarihi: 30.05.2025 Cuma
Toplantı Saati: 15:00 – 17:00

Proje Sahibi: ERBAA BELEDİYESİ
Tel: +90 542 220 17 33 Mustafa Bolat (Çevre Mühendisi)
Mail: 1mustafabolat@gmail.com
Müşavir Firma: ENVESU Çevre Enerji İnş. ve Müş. A.Ş.
Tel : +90 312 284 94 14 - **Mail:** info@envesu.com

Recent İlanları www.ilan.gov.tr İlan no: 2226902

Annex 3: Stakeholder Consultation Meeting Published on the Official Website of Erbaa Municipality

Atık su artırma tesisi paydaş katılımı ve halkın bilgilendirilmesi toplantısı yapıldı

📅 02 Haziran 2025, 10:25



Erbaa Belediyesi Atık Su Arıtma Tesisi kapasite artışı projesi kapsamında bilgilendirme toplantısı gerçekleştirdi.

Erbaa Belediyesi tarafından atık su arıtma tesisinin kapasite artırımı projesi kapsamında Paydaş katılımı ve halkın bilgilendirilmesi' toplantısı yapıldı. Ahmet Yenihan Kongre ve Kültür Merkezi'nde 30 Mayıs 2025 günü saat 15.00'de gerçekleşen toplantıya birim müdürleri ve Erbaa Belediye Başkanı Ertuğrul Karagöl katıldı. Bilgilendirme toplantısında projenin ayrıntıları, tesisin kapasite artırım ihtiyacı değerlendirildi.

Appendix-4: Stakeholder Consultation Meeting Brochure for the Sub-Project

ŞİKÂYET MEKANİZMASI

Projeden etkilenen vatandaşların ve proje çalışanlarının inşaat ve işletme aşamasında Proje ile ilgili görüşlerini, şikayetlerini ve önerilerini iletebilmesi adına bir **Şikâyet Mekanizması** kurulmuştur.

Şikayetler, Erbaa Belediyesi tarafından atanan görevliler tarafından kabul edilecek ve yanıtın sağlanması veya daha ayrıntılı değerlendirme için zaman çerçevesi esas olarak dile getirilen konunun karmaşıklığına bağlı olacaktır, ancak ideal olarak bu süre 14 günü aşmayacaktır.

Şikâyette bulunan tüm paydaşlar, şikâyet ve önerilerini **gizli** bir şekilde iletmeye fırsatına sahip olacaktır. Erbaa Belediyesi şikâyetçinin adının ve iletişim bilgilerinin rızası olmadan ifşa edilmemesini sağlayacaktır.

Bu mekanizma aracılığıyla iletilen şikayetler, hızlı ve hassas bir şekilde ele alınacaktır. Bu kapsamda aşağıda verilen iletişim kanalları kullanılabilir.

- Şikâyet Mekanizması İletişim Bilgileri:
 - Erbaa Belediyesi
 - Telefon: 0850 633 00 60
 - E-posta: erbaa@erbaa.bel.tr
 - Proje alanında yer alan şikâyet ve talep kutuları.

Paydaşlar, belirtilen kanallardan tatmin edici bir çözüme ulaşamaması durumunda Cumhurbaşkanlığı İletişim Merkezi (CİMER), Yabancılar İletişim Merkezi (YİMER) ve ilgili hukuki kurumlara başvurabileceklerdir.

PROJE TARAF LARI

Bu Projenin uygulayıcı ve aynı zamanda kredi faydalanıcı kuruluşu Erbaa Belediyesi'dir (EB).

Projenin gerçekleşmesi adına İLBANK'a finansman başvurusunda bulunulmuştur. Bu kapsamda, Proje için, Paydaş Katılım Planı (PKP) ve Çevresel ve Sosyal Yönetim Planı (ÇSYP) hazırlanmıştır. Proje'nin yürütülmesi sırasında bahse konu planda belirtilen çevresel ve sosyal etkiler dikkate alınarak gerekli tedbirler ÇSYP'ye uygun olarak alınacaktır.

EB, PKP ve ÇSYP'nin yürütülmesinden ve raporlarda belirtilen etki azaltma önlemleri ve iyi uygulamaların sahadaki uygulamalarından inşaat ve işletme dönemi boyunca sorumlu olacaktır.

Bu Proje Türkiye Cumhuriyeti'nin Kanun ve Yönetmelikleri ile Dünya Bankası Çevresel ve Sosyal Standartlarına uymakla yükümlüdür.

İletişim Bilgileri

ERBAA BELEDİYESİ

Adres : Cumhuriyet Mahallesi İstiklal Caddesi No:85 Erbaa/TOKAT

Telefon : 0850 633 00 60

E-posta : erbaa@erbaa.bel.tr

ENVESU Çevre Enerji İnşaat ve Müşavirlik A.Ş.

Adres : Beştepe Mah. Nergis Sok. No:7 Via Tower D:53-54 Yenimahalle / Ankara

Telefon : +90 (312) 284 94 14-24

E-mail : info@envesu.com

ERBAA BELEDİYESİ

ERBAA MEVCUT ATIKSU ARITMA TESİSİ KAPASİTE ARTIŞI PROJESİ

Proje Bilgilendirme Broşürü



MAYIS 2025

PROJENİN YERİ

- Alt proje alanına bitişik mevcut Erbaa Atıksu Arıtma Tesisi, Erbaa Organize Sanayi Bölgesi (OSB) sınırları içinde, Erek Mahallesi, Çorak Mevkii, 1367 ada 1 parselinde yer almaktadır
- Alt projenin çevresel ve sosyal etkileri dikkate alınarak, Erbaa OSB dahil olmak üzere 2,5 km yarıçaplı bir Etki Alanı (EA) belirlenmiştir.
- EA içinde Erek, Kelkit mahalleleri ve Tosunlar köyü ile 200 m batıda yer alan bir hayvan pazarı hassas alıcı olarak yer almaktadır.

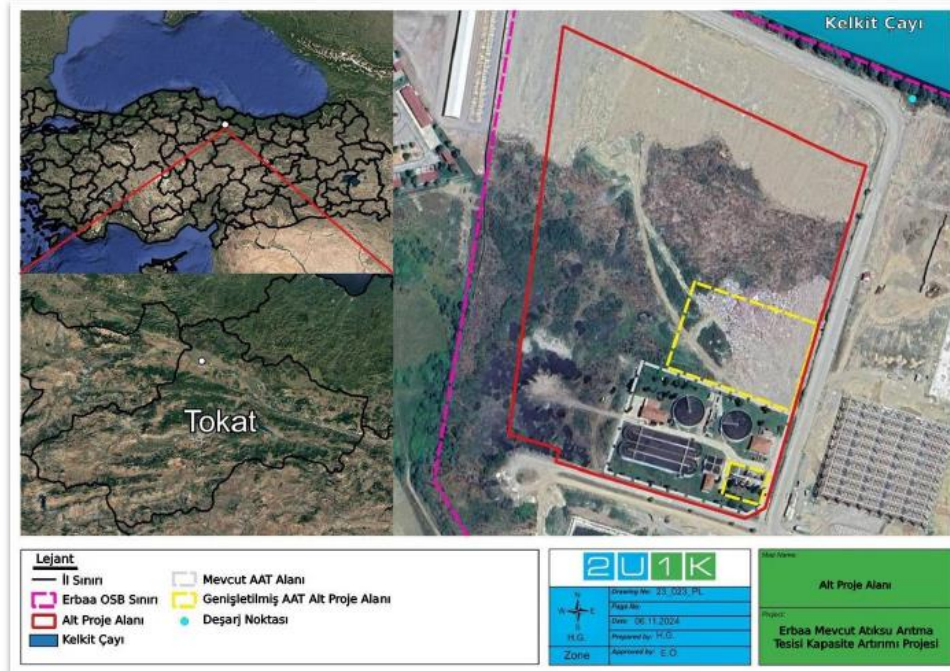
PROJENİN TANIMI

- Alt proje, Tokat ili Erbaa ilçesinde, Erbaa OSB sınırları içindeki mevcut 12.000 m³/gün kapasiteli Erbaa Atıksu Arıtma Tesisi'nin (AAT), artan nüfusa hizmet verebilmesi amacıyla kapasitesinin **24.000 m³/gün'e** çıkarılmasını hedeflemektedir. Aynı sistem özellikleriyle işletilecek tesisin deşarj noktası **Kelkit Çayı** olup, inşaat çalışmalarının Ekim 2025'te başlayarak **22 ayda, Temmuz 2027'nin** sonunda tamamlanması planlanmaktadır.
- Alt proje kapsamında herhangi bir arazi edinimine gerek bulunmamaktadır.

PROJENİN POTANSİYEL ETKİLERİ VE AZALTMA ÖNEMLERİ

Projenin inşaat aşamasında gerçekleştirilecek faaliyetlerin olası olumsuz etkilerini ve bu etkileri en aza indirmek için alınması gereken önlemleri ve bu önlemlerin hayata geçirilmesine yönelik koşulları açıklamak adına PKP ve ÇSYP hazırlanmıştır. ÇSYP'de sunulan başlıca etkiler ve bu etkilere yönelik azaltma önlemleri aşağıda listelenmiştir:

- İnşaat aşamasında yoğunlaşması beklenen trafik faaliyetlerinin ve oluşacak gürültünün etkisini en aza indirmek için, çalışma saatleri ulaşımın yoğun olduğu saatlere göre ayarlanacaktır.
- İnşaat süresi boyunca çalışan araçların belirlenen hız limitine uymalarını sağlamak için gerekli önlemler alınacaktır.
- Proje süresi boyunca ortaya çıkacak atıklar lisanslı firma ile bertaraf edilmesi için gönderilecektir.
- Kamyon ve ekskavator gibi araçlardan kaynaklanacak sera gazı emisyonlarını sınırlamak için motor bakımları düzenli yapılacak ve yakıt tüketimi izlenecektir.
- Dış kaynaklardan gelen toz, yığınları örtmek ve nem içeriğini artırmak gibi kontrol önlemleri alarak en aza indirilecektir.
- Projenin inşaat ve işletme dönemlerinde meydana gelebilecek ve acil müdahale gerektiren beklenmedik olayları (yangın, deprem vb.) yönetmek amacıyla, bir Acil Durum Hazırlık ve Müdahale Planı ile bir İş Sağlığı ve Güvenliği Yönetim Planı hazırlanacak ve tüm çalışanlarla paylaşılacaktır.



Annex-5: Stakeholder Consultation Meeting Poster Organised for the Sub-Project





